

Annex 1**SPECIAL RULES and TARIFF SCHEDULE of the Business General Terms and Conditions (BGTC) of Yettel Hungary Ltd.
- for Postpaid Subscription Services -****Effective from: 15 May 2023**

Date of document: 28/03/2023

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I. GENERAL RULES OF INVOICING

1. CONDITIONS OF USE

1.1. The general provisions of the Business General Terms and Conditions (hereinafter: *BGTC*) with the amendments and additions specified in this Annex (hereinafter: *Tariff Schedule*) will apply to the **business subscriber's legal relationship**. In the event of any discrepancy between the provisions of this Annex and the GTC, the one included herein will prevail, while in the event of any discrepancy between the Individual Subscription Contract (hereinafter: *ISC* or *Subscription Contract*) and its annexes, the provisions of the ISC will apply.

Unless otherwise provided by the Tariff Schedule, the terms and conditions of providing and using the individual communication services as set out in this Tariff Schedule and the ISC, particularly the fees, traffic quotas, and credits available for voice airtime, are all applicable to **domestic use** and **roaming use considered identical to domestic use**.

1.2. If the Business Subscriber **uses a subscription service specified and regulated in** Yettel's General Terms and Conditions applicable to Mobile Radio Telephony, Mobile Internet and Broadcasting subscription services for residential subscribers (hereinafter: **Residential GTC**), the effective terms and conditions of using the given service will be applicable to the Business Subscriber as well, irrespective of the provisions in this Tariff Schedule and the ISC.

1.3. The **Subscriber using** communication services under the provisions of this Tariff Schedule based on the ISC always means the Business Subscriber i.e. the business association entity concluding the ISC (hereinafter: *Business Subscriber* or *Subscriber*) irrespective of the number of call numbers (hereinafter: *call number* or *subscription*) for which the ISC has been concluded. The individual rate plans and supplementary or other services will in each case **apply individually to the individual call numbers** covered by the ISC concluded by the Business Subscriber, provided they use them for the individual call numbers, unless this Tariff Schedule or the ISC provides otherwise regarding the given rate plan or service.

1.4. Traffic fee for the business **rate plans for voice calls** used under this Tariff Schedule and the ISC is measured in one-second increments.

1.5. The data traffic available **in rate plans containing mobile internet data quota** and in supplementary mobile internet services is measured and invoiced in 0.01 MB increments in Hungary, unless the description of the rate plan or supplementary service provides otherwise. For *roaming data use*, traffic is invoiced in the units and manner set out in the chapter of this Tariff Schedule on the fees and invoicing rules applicable to roaming traffic.

1.6. For newly ordered Yettel Portable Corporate Internet **Mobile Internet rate plans** (except where the rate plan provides otherwise), Yettel will activate **complete roaming block** for the protection of the Business Subscriber. The block will be active from the day of purchase. Yettel will cancel the blocking after activation free of charge at the Business Subscriber's request.

1.7. The **4G/LTE network** may be used by all Business Subscribers also while roaming, if they connect to the 4G/LTE network of the roaming operators indicated as such on Yettel's website (yettel.hu/roaming). Further information on specific conditions of accessing the 4G/LTE network of roaming providers can be found on the website of the given *roaming operators*.

1.8. Each commenced **invoicing increment** is subject to a fee.

1.9. The **amounts indicated on the invoice** will be rounded off according to the rules of rounding: the total invoiced amount and the VAT applicable to telecommunications services will be invoiced rounded off to the nearest HUF. The fees set out in this Tariff

Schedule are **net** amounts, unless otherwise provided in the description of the given service.

1.10. Unless otherwise provided by the ISC, **call rates** will be invoiced as follows:

- according to the time of day when the call or data traffic or the use of another service is initiated, regardless of whether it extends from one time period into another;
- longer calls are divided into fixed-duration parts and invoiced at the minute fee valid for the start of each given part;
- GPRS calls will be invoiced according to the relevant time of day. If the GPRS call extends from one time period into another, it will be invoiced as two calls for each time period.
- The fees included in the current Tariff Schedule apply to domestic traffic only. Exceptions to this rule include cases where the current Tariff Schedule includes different regulations (e.g. roaming use not considered identical to domestic use).

1.11. If **Mobile Shopping** service is used, the date of performance is the payment deadline shown on the invoice.

1.12. The services below include **intermediated services**:

- Mobile content services, including Premium-Rate Services (Section III.6.12)
- Other services, including Mobil Vásárlás (Mobile Purchases) (Section III.6.8)
- Voice calls and SMS messages and MMS messages terminated outside the network; international and roaming calls
- Special and other services, including Donation Lines (Section III.10.2) and
- Additional intermediated services indicated under Other Services on monthly invoices issued to postpaid subscribers: Yettel Cloud Services

1.13. 1.13. Yettel's Mobile Marketplace Shopping service is a payment service other than a financial service under Section 6(4) of Act CCXXXVII of 2013 on Credit Institutions and Financial Undertakings.

1.14. Yettel allows the Subscriber to block access to third-party intermediated services through the electronic communication subscription services provided to the Subscriber and the settlement of such services on invoices issued by Yettel going forward, either for all services available for use against the Credit Limit as a whole or for specific types of services in the case of Mobile content provisioning, Mobile Shopping and Mobile Marketplace Shopping.

1.15. With the iOS 15 upgrade, Apple has introduced the Private Relay feature, which affects the operation of services that provide thematic data traffic. In certain cases when the private relay service is activated, the Operator will not be able to provide the free-of-charge thematic data traffic the Operator provides on an unlimited basis domestically, i.e. that traffic will reduce the Subscriber's data quota.

2. RULES OF APPLICATION FOR DOMESTIC FEES

2.1. The traffic fees for **voice calls** are payable in arrears and are invoiced for the period between the first day and the last day of the invoice closing period.

2.1.2 Monthly fee of rate plans

Regarding the **monthly fees of rate plans**, always the full monthly fee is invoiced, except in the cases specified as exceptions in this section. The **discount** included in the rate plans are also fully available for use.

The following rate plans **are exceptions from this rule**:

- if the date of concluding the ISC is different from the invoice closing date;
- if the suspension or restriction of the service provided to the Business Subscriber does not take place on the last day of the invoicing period;

- if the resumption of the service provided to the Business Subscriber after suspension or restriction does not take place on the first day of the invoicing period.

2.1.3 e-Comfort (e-Comfort) plan

Under a specific agreement set out in the ISC, Yettel may provide a **discount** from the monthly **fee** of the rate plans in accordance with the provisions of the ISC if the conditions of the e-Comfort package are met.

In such a case, the description of the affected rate plans in the ISC contain two prices for the monthly fee: the prices applicable without and with the e-Comfort plan (the difference of these two equals the discount of the e-Comfort plan).

Terms of the e-Comfort plan:

- 1) The Business Subscriber opts for Electronic Invoice for all of their subscriptions with the same invoicing address in accordance with Section 7.1.3.3 of the Core Text of Yettel's Residential GTC.
- 2) The invoice is settled through one of the following payment methods:
 - bank transfer,
 - direct debit,
 - through an electronic interface (e.g. Yettel Account) using a bank card issued in Hungary and suitable for Internet purchases,
 - payment through a bank's automated teller machine (ATM).
- 3) The invoice is settled by the deadline indicated thereon.

If the Business Subscriber fails to fulfil one of the above conditions in a specific month, a one-off fee (the discount previously provided from the monthly fee of the rate plan on account of the e-Comfort plan, as summed up in the table above) will be charged in the following month's invoice (or in the 2nd month's invoice following the relevant invoice for Subscribers using direct debit) issued for the call number in question. Where the Business Subscriber fails to fulfil several e-Comfort plan terms in a given month, the non-fulfilment fee of the e-Comfort plan will be invoiced for the relevant call number only once a month even in such a situation.

If the Business Subscriber uses more than one subscription (call number), one or more of which are used with e-Comfort plan, they will be obliged to settle every monthly invoice for the subscriptions with the same invoicing address in compliance with the conditions of the e-Comfort plan.

If the Business Subscriber requests deferred payment in a given month and fails to settle the invoice by the deadline indicated on the invoice, the non-fulfilment fee of the e-Comfort plan will be charged in this case, too.

If the Business Subscriber switches to a rate plan for which the e-Comfort package is not available, Yettel will not charge any penalty for the discount the Subscriber has already used for the e-Comfort package.

2.1.4 Monthly fees of supplementary services

Always the full monthly fee is invoiced for services and the entire discount provided by the **supplementary service** is available for use.

Exceptions to the above general rule include certain Supplementary mobile internet services individually covered in the description of the specific services, as well as services ordered for the invoicing cycle affected by the restriction.

Some supplementary services are also available subject to a **loyalty agreement related to an exclusive device discount**. If such an agreement is made, the entire monthly fee of this service is included in **the agreed monthly quota of the supplementary services** as specified in the Individual Subscription Contract (the agreed obligation may be fulfilled by placing orders for such services within a given invoicing cycle). Additional information about this option is included in the supplementary service descriptions.

2.2. The following are **toll-free numbers** within the Operator's service area:

Ambulance	104
Fire Department	105
Police	107
emergency call number that can be used without a SIM card or eSIM	112
Call Centre	1220
Yettel Financial Services Customer Service	14500
Domestic green numbers	06 80 1xx xxx - 06 80 9xx xxx
International green numbers	+36 80 0xx xxx

2.3. **Special call numbers**

The fee of calls made to the network of location independent VoIP electronic communications operators (area code +36 21) is identical to the effective fee of the specific rate plan for calls made to landline networks.

2.4. Unless otherwise provided by the ISC or this Tariff Schedule, the **discounts available** to the Business Subscriber may not be combined.

2.5. In the event the Subscriber is **entitled to more than one discount at a time** during the use of a given service, the Subscriber will be granted the largest discount of these unless otherwise provided by the Operator. Discounts may not be accumulated.

2.6. The Operator will not **apply and invoice** to the Subscriber higher **fees** than those set out in the effective Tariff Schedule and/or the Subscription Contract concluded with the Subscriber. For services and rate plans containing **Internet access service**, the Operator will indicate the fee of the Internet access service separately.

2.7. Any Business Subscriber with a **discontinued rate plan or supplementary service (one that is no longer sold)** included in this Tariff Schedule who wants to transfer their subscription to another person or wants to conclude a loyalty agreement in order to receive a discount must choose a currently available rate plan or supplementary service. Subscribers may not switch to (order) closed rate plans or services after they become unavailable.

2.8. Yettel makes the **monthly data quota** included in the rate plan or in the monthly fee of the supplementary mobile internet service available to the Business Subscriber for the period following the closing date of the invoicing cycle automatically, within the shortest time allowed by the technical conditions, but no later than until the end of the first day of the new invoicing cycle. Any unused data quota remaining from the previous invoicing cycle may be used until that time.

2.9. Business Subscribers who reject Yettel's offer for a **bilateral amendment of contract** in connection with their existing legal relationships may get information about the fees applicable to them from the last tariff schedule preceding the effective date of the amendment. If, after an offer for a bilateral amendment of contract, a Subscriber uses the discount, the Subscriber may use the services in accordance with the Tariff Schedule in force. The tariff schedule is available on the yettel.hu website and at Yettel Points of Sale.

2.10. After the period set out in the ISC, Yettel **may interrupt** any voice or data call initiated by the Business Subscriber. This will not apply to subscriber call numbers with certain supplementary services where Yettel handles the voice and data calls initiated, forwarded or redirected by the Business Subscriber in accordance with the provisions of the service description.

II. RATE PLANS AVAILABLE FOR BUSINESS SUBSCRIBERS

Yettel provides access to the 4G/LTE network for all of its rate plans covered by this Tariff Schedule and relating to the services specified in the ISC within Hungary, as follows:

- a) The 4G/LTE network can be used with all rate plans with data amount included in their monthly fees at the estimated maximum speeds set out in the description of the relevant rate plan in the ISC and this Tariff Schedule.

Estimated maximum speeds are provided for in Section 2.5 of the Core Text of the BGTC. Information about current network coverage can be found on Yettel's website, and more detailed information in this respect can be received at Yettel Points of Sale.

If a data quota is included in the monthly fee of any of the following rate plans, and can be used according to the description of the rate plan, in roaming tariff zone 1, then, once the quota has been used up, data traffic is not possible in roaming tariff zone 1.

Settings necessary for the use of mobile internet:

If the rate plan includes a data amount, it can only be used if the following settings are applied:

- for rate plans supporting voice calls: online APN;
- for mobile internet rate plans (not supporting voice calls): net APN.

The following sections include the conditions of use and the common rules for certain publicly available business tariff families as well as the fees and specific rules relating to the individual rate plans.

Any rate plan not included here but specified in the ISC and not subject to different provisions in the ISC will also be governed by the provisions of this section.

1. BUSINESS RATE PLANS SUPPORTING VOICE CALLS

Upon request, Yettel may provide the Business Subscriber with the option to use a voice rate plan - with the Business Subscriber's given call number or even with all of the Subscriber's call numbers covered by the ISC - that is currently available to Yettel's residential postpaid subscribers.

In such a case the provisions of Yettel's Residential GTC concerning the given rate plan will apply to the tariff and fee calculation conditions of the given call number, with the derogations set out in the ISC, if any.

1.1. Data Split SIM or eSIM

Data Split SIM or eSIM	Price incl. vat (HUF)
Monthly fee	570.47
Fee of SMS sending to any domestic network, and from roaming tariff zone no. 1 to any Hungarian network and to roaming tariff zone no. 1	28.50
SMS sending fee to international networks	67.00

The Data Split SIM or eSIM (hereinafter "Data Split") is only available for active (i.e. not restricted or suspended either by Yettel or the Subscriber) subscription contracts for business rate plans provided under this Tariff Schedule or the ISC (hereinafter: Regular Card) under the following terms and conditions. The service enables Data Split to:

- use the data amount of the Regular Card in Hungary and countries in roaming tariff zone 1 (either included in the rate plan or data amount ordered for the card) using the SIM card or eSIM associated with the Data Split service;
- for use abroad outside roaming tariff zone 1, the roaming provisions of the GTC will apply;
- split use of the data amount on the Regular Card is permitted in Hungary and countries in roaming tariff zone 1 (provided that both the Regular Card and the Data Split services are enabled);
- send SMS text messages at the fee specified above;
- initiate roaming data use (For the protection of the Subscriber, however, complete roaming blocking will be activated for the subscription upon contract conclusion. If the Subscriber wants to remove the restriction, the Operator will do that free of charge.

Conditions for using Data Split

The Data Split contract may only be concluded in writing. It is not possible to switch over to this service from another one. No more than one Data Split SIM or eSIM may be assigned to each Regular Card. If Data Split is cancelled for any reason, it cannot be re-ordered for the same Regular Card for a period of one year. Data Split is an additional service, which means that no Subscription Contract may be concluded for this service without a subscription for a Regular Card; it does not result in an independent legal relationship between the Subscriber and Yettel and, as specified herein and unless regulated otherwise, it shares the fate of the Regular Card in all respects. Data Split is not available if the Subscriber has a Driver's Card rate plan. Subscribers with the Data Split service may not participate in the Operator's handset promotions. Participation in handset purchase promotions is only permitted in certain promotions specifically authorised by the operator.

(Supplementary) services may only be assigned to the Regular Card, not to the Data Split SIM.

Data traffic may be generated until the data amount for the Regular Card is exhausted. The two SIM cards or eSIMs may use the data amount available on the Regular Card simultaneously. The additional terms of use of the data quota not regulated herein (limits, speed reduction, etc.) are defined by the rules relating to the Regular Card, as well as the rules of the use of any additional mobile internet service or Mobile Net.

The data volume used with Data Split reduces the data amount available for use in Hungary and roaming tariff zone 1 under the Regular Card Subscription. If the Subscriber orders another service with additional data amounts included, such data amounts will be split with the Data Split SIM, provided that these additional data amounts are available for use in Hungary and countries in roaming tariff zone 1.

Regardless of the traffic of the Regular Card, the Data Split SIM may be used to initiate roaming data traffic in countries outside roaming tariff zone 1 and send SMS to any network.

The fees and data traffic for the Data Split and the Regular Card are invoiced together (i.e. these two SIMs may only be assigned to the same Subscriber with the same name and address). The invoice and the call details report will only list the service monthly fee, the number of SMS messages sent and the volume of roaming traffic under the call number of the Data Split SIM. The monthly fee of the services ordered for the Regular Card but also used by the Data Split service is listed under the call number of the Regular Card.

The Operator sends all notifications regarding the use of the data traffic to the Regular Card. Queries as to the status of the data traffic may be initiated from the Regular Card.

Data Split cannot be used for regular voice calls.

Data Split is unavailable with the following rate plans: Yettel Portable Corporate Internet 5 GB, Yettel Portable Corporate Internet 10 GB, Yettel Portable Corporate Internet 25 GB, Yettel Portable Corporate Internet 50 GB, Yettel Portable Corporate Internet 100 GB, Yettel Portable Corporate Internet 200 GB, Yettel Portable Corporate Internet 500 GB, Yettel Portable Corporate Internet XXL, furthermore, rates and services that include unlimited domestic data allowance.

Switch between rate plans

1) If the Subscriber changes the rate plan of the **Regular Card**:

- if there is a switch to a rate plan that allows for the use of the Data Split service, the switch is possible as long as the terms and conditions outlined in this Tariff Schedule are complied with.
- if there is a switch to a rate plan other than one of the specified rate plans, the Business Subscriber must, no later than the time of the switch, declare whether they wish to
 - o switch the Data Split service to another currently marketed postpaid mobile internet rate plan of the Operator that is a public plan listed in the GTC or one listed in the ISC (in which case Data Split ceases to remain a supplementary service and becomes an independent Subscription), or
 - o link the Data Split service to a suitable Subscription under a different name and invoicing address (a new Regular Card), in which case Data Split continues to remain a supplementary service. or
 - o cancel the Data Split service.

If the Business Subscriber does not specify what should happen to the Data Split service within 14 days of the day of the change between tariff packages, the Operator will deem that it is the Business Subscriber's wish that the Data Split service should, implied-in-fact, be cancelled, and the Operator will cancel it on the 15th day after the switch between rate plans. The Operator and the Business Subscriber may also reach an agreement on this issue in the Individual Subscription Contract.

2) Switching between rate plans is possible with **Data Split** as follows:

- No switch between rate plans is permitted as a Data Split (maintaining its supplementary nature). However, unless otherwise provided, the Customer can switch to a postpaid mobile internet rate plan currently sold by the Operator and listed in the ISC or a public plan listed in the GTC. Upon activating the new rate plan, the link between the Regular Card and the Data Split service is broken and the data amount of the Regular Card can no longer be divided. The switch between rate plans of the Data Split service does not affect the Regular Card in any other way.

Change of service

1) In the event that the Business Subscriber orders a Prepaid or New Generation Prepaid rate plan instead of the postpaid rate plan for the **Regular Card**, the Business Subscriber will, no later than at the time of the change of service, declare whether they wish to

- link the Data Split service to a suitable Subscription under a different name and invoicing address (a new Regular Card), in which case Data Split continues to remain a supplementary service. or
- switch the Data Split service to another currently marketed postpaid mobile internet rate plan of the Operator that is a public plan listed in the GTC or one listed in the ISC (in which case Data Split ceases to remain a supplementary service and becomes an independent Subscription), or
- cancel the Data Split service.

If the Business Subscriber does not specify what should happen to the Data Split within 14 days of the day of the switch between rate plans, the Operator will deem that it is the Business Subscriber's wish that the Data Split service should, implied-in-fact, be cancelled, and the Operator will cancel it on the 15th day after the switch between rate plans. The Operator and the Business Subscriber may also reach an agreement on this issue in the Individual Subscription Contract.

2) The change of service is not applicable to **Data Split** and is therefore not an option.

Assignment

1) If the Business Subscriber requests assignment of the **Regular Card**, the Business Subscriber will declare no later than at the time of the assignment whether they wish to:

- assign the Data Split together with the Regular Card, so that it would continue to belong to the original Regular Card, or
- link the Data Split service to a suitable Subscription under a different name and invoicing address (a new Regular Card), in which case Data Split continues to remain a supplementary service. or
- switch the Data Split service to another currently marketed postpaid mobile internet rate plan of the Operator that is a public plan listed in the GTC or one listed in the ISC (in which case Data Split ceases to remain a supplementary service and becomes an independent Subscription), or
- cancel the Data Split service.

If the Business Subscriber does not specify what should happen to the Data Split service within 14 days of the day of the assignment of the Regular Card, the Operator will deem that it is the Business Subscriber's wish that the Data Split service should, implied-in-fact, be cancelled, and the Operator will cancel it on the 15th day after the assignment. The Operator and the Business Subscriber may also reach an agreement on this issue in the Individual Subscription Contract.

2) If the Business Subscriber requests the assignment of the **Data Split** service, it has the following options:

- together with the Regular Card, so that it would continue to belong to the original Regular Card, or
- in the event that the Business Subscriber whose Data Split would be assigned has a Subscription that meets the requirements for a Regular Card (new Regular Card) and the Subscriber links its Data Split to this Subscription (in which case Data Split continues to function as a supplementary service); or
- switch the Data Split service to another currently marketed postpaid mobile internet rate plan of the Operator that is a public plan listed in the GTC or one listed in the ISC (in which case Data Split ceases to remain a supplementary service and can be assigned as an independent Subscription).

The assignment of the Data Split service does not affect the Regular Card in any other way.

Number porting

1) In the event that the Business Subscriber requests number porting of the **Regular Card** to a recipient operator (number porting from Yettel), the Business Subscriber will, no later than at the time the request for number porting is submitted, declare whether they wish to:

- link the Data Split service to a suitable Subscription under a different name and invoicing address (a new Regular Card), in which case Data Split continues to remain a supplementary service. or
- switch the Data Split service to another currently marketed postpaid mobile internet rate plan of the Operator that is a public plan listed in the GTC or one listed in the ISC (in which case Data Split ceases to remain a supplementary service and becomes an independent Subscription), or

- cancel the Data Split service.

In the event that the Business Subscriber fails to specify what should happen to the Data Split service by the time the request for number porting is submitted, the service is switched to the public postpaid mobile internet rate plan currently sold by the Operator and available under the GTC with the lowest monthly fee. With the switch between rate plans upon porting the Data Split, the link between the Regular Card and the Data Split service is broken and the data amount of the Regular Card can no longer be divided.

2) If the Business Subscriber requests the porting of the number of the **Data Split** service, they have the following options:

- The Data Split service is switched to the public postpaid mobile internet rate plan currently sold by the Operator and available under the GTC with the lowest monthly fee and only then is number porting carried out. With the switch between rate plans upon porting the Data Split, the link between the Regular Card and the Data Split service is broken and the data amount of the Regular Card can no longer be divided. The number porting of the Data Split service does not affect the Regular Card in any other way.

Suspension

1) If the **Regular Card is suspended for any reason**, the Data Split service will be suspended within 3 business days. Unless otherwise specified by the Business Subscriber, the Data Split service will become active again within 3 business days after the Regular Card is reactivated. While suspended, the service is not available with either SIM, and the general terms and conditions for suspension will apply.

2) Suspension of the **Data Split** service may be requested. The suspension of the Data Split service does not affect the use of the Regular Card. In the event that the Data Split service is suspended at the Business Subscriber's request, the Subscriber - in accordance with the general terms and conditions - will pay a one-time fee of HUF 390 / subscriber call number / event and, during the term of suspension, a monthly fee of HUF 290 / subscriber call number.

Limitation

In the event that the **Regular Card is restricted for any reason**, the Data Split service, on the basis of the agreement between the Business Subscriber and the Operator, will be suspended within 3 business days. During this period the service is not available with either SIM card. Once the restriction on the Regular Card is lifted, the Data Split service will become active again and the data traffic of the Regular card available within 3 business days.

In the event that the **Regular Card and the Data Split service are restricted simultaneously**, the service is not available with either SIM and the general terms and conditions for restriction will apply.

The restrictions on the **Data Split** service do not affect the use of the Regular Card. The limit amount of the high traffic and the limit specified in the Netroaming monitoring service are specified separately for the Regular Card and the Data Split service.

Termination

1) In the event that the **Regular Card** is cancelled for any reason, the Business Subscriber will declare whether they wish to:

- link the Data Split service to a suitable Subscription under a different name and invoicing address (a new Regular Card), in which case Data Split continues to remain a supplementary service. or
- switch the Data Split service to another currently marketed postpaid mobile internet rate plan of the Operator that is a public plan listed in the GTC or one

- listed in the ISC (in which case Data Split ceases to remain a supplementary service and becomes an independent Subscription), or
- cancel the Data Split service.

If the Business Subscriber does not specify what should happen to the Data Split service within 14 days of the day of the cancellation of the Regular Card, the Operator will deem that it is the Business Subscriber's wish that the Data Split service should, implied-in-fact, be cancelled, and the Operator will cancel it on the 15th day after the cancellation/blocking. The Operator and the Subscriber may also reach an agreement on this issue in the Individual Subscription Contract.

2) In the event that the **Data Split** service is cancelled, the "master card" function of the Regular Card is discontinued. The cancellation of the Data Split service does not affect the Regular Card in any other way.

1.2. *Autóskártya (Driver's Card) (sales discontinued)*

The Driver's Card allows the synchronized use of the mobile phone installed in the car and the Business Subscriber's handset.

Related fees

The monthly fee of the Driver's Card is HUF 1,270.

The invoicing increment is identical to the invoicing increment of the Regular Card rate plan.

Within Hungary, the traffic fees and the invoicing discounts of the Driver's Card are identical to the traffic fees of the Regular Card.

For calls from roaming tariff zone 1 to Hungary and to roaming tariff zone 1: HUF 19.05/minute; for other roaming calls according to the currently effective roaming tariff schedule.

Services without a monthly fee included in the rate plan

Call Hold, Call Waiting, Call Forwarding, Calling Line Identification Presentation.

Conditions of use of the Driver's Card

The Driver's Card is available to Subscribers that have at least one Postpaid Subscription that has been active for at least 48 hours [Regular Card]. If the Subscriber has a Data Split SIM Subscription, the Driver's Card cannot be used. No discounted device may be selected with the Driver's Card from the range of the Operator; this is only possible in the Bonus Programme.

The invoice addresses for the Driver's Card and the Regular Card must match; no separate invoices may be requested and no separate invoicing addresses may be set for them. On the invoice, only the monthly fee of the rate plan and roaming call fees appear under the Driver's Card number. Any additional items appear on the invoice as traffic generated under the Regular Card, regardless which SIM card actually generated the given item of traffic. The Operator will permit simultaneous use of the Driver's Card and the Regular Card. In this case, the service fees of both traffic categories will be charged and will be included in the invoice.

If the Subscriber is entitled to discount prices or services under the Regular Card rate plan or the Subscription Contract, the same terms apply to the Driver's Card. The traffic of the Driver's Card is part of the basis of the invoicing-identifier-level (formerly: customer-account-number-level) discount of the customer.

Switch between rate plans

In the event the rate plan of the Regular Card is changed, the traffic of the Driver's Card will be invoiced in accordance with the new rate plan of the Regular Card. This will not apply to roaming.

It is not possible to change the rate plan of the Driver's Card.

Assignment

When the Regular Card is assigned, the Subscriber has three options:

1. When the Regular Card is transferred, the Driver's Card is also transferred, meaning it will continue to belong to the same the Regular Card.
2. If the Subscriber has another Subscription that meets the criteria of Regular Card specified above, the Subscriber may request the status of this Subscription to be changed to Regular Card. In this case, the Subscription with the Driver's Card rate plan will be connected to the new the Regular Card, or
3. The Subscriber may cancel the Driver's Card.

Assignment of the Driver's Card is only possible if the Subscriber requests the assignment of the Driver's Card to the same invoicing account number (formerly: customer account number) at the same time the Regular Card is assigned.

A Driver's Card Subscription is only possible in combination with a Regular Card Subscription and not without the latter.

If the Subscriber does not specify what should happen to the Driver's Card within 14 days from the day of the assignment of the Regular Card, the Operator will deem that the Subscriber has voluntarily requested the cancellation and will cancel it.

Number porting

When the number of a Regular Card is ported to a recipient operator (number porting from Yettel), the Subscriber has three options:

1. The Subscriber may request number porting for the Driver's Card at the same time.
2. If the Subscriber has another Subscription that meets the criteria of Regular Card specified above, the Subscriber may request the status of this Subscription to be changed to Regular Card. In this case, the Subscription with the Driver's Card rate plan will be connected to the new the Regular Card, or
3. The Subscriber may cancel the Driver's Card.

If the Subscriber does not specify what should happen to the Driver's Card within 14 days from the day of the successful number porting of the Regular Card, the Operator will deem that it is the Subscriber's wish that the Driver's Card should be cancelled and will cancel it. A number ported to the Operator that was originally not a call number of the Operator may not be used as a Driver's Card number.

A number ported back to the Operator (i.e. a Subscription that originally belonged to the Operator) may be used as a Driver's Card if it falls within the number range reserved for the Driver's Card category.

A number ported back to the Operator that originally fell within the number range reserved for

Driver's Cards may only be used as a Driver's Card.

Change of service, termination and barring

If the Subscriber orders a Prepaid or New Generation Prepaid rate plan for a Regular Card (change of service), or the Regular Card Subscription is cancelled, restricted or suspended, the rules applicable to the Regular Card will apply to the Driver's Card. If the Subscriber has another Subscription that meets the criteria of Regular Card specified above, the Subscriber may request the status of this Subscription to be changed to Regular Card. In this case, the Subscription of the person with the Driver's Card rate plan will be connected to the new the Regular Card. If the Subscriber does not specify what should happen to the above within 14 days from the day of the change of service, suspension or cancellation, the Operator will automatically terminate or suspend the Driver's Card Subscription.

If a Regular Card is barred due to theft, the Subscriber must replace it or specify a new the Regular Card within 14 days, otherwise the Operator will block the Driver's Card Subscription.

Conditions of operation of the Driver's Card

The Driver's Card only works if the Regular Card is activated.

(The card will be turned on for the purposes of the system until the mobile phone suitable for proper use is normally turned off in the coverage area.)

In a domestic network:

- If a mobile phone containing both a Regular Card and a Driver's Card is turned on, each call received will be received by the Driver's Card regardless of which number is dialled. If the Driver's Card is turned on for the purposes of the system but is not available as it is moved outside of the coverage area, after a short waiting time (10 to 15 seconds) the call will be terminated on the Regular Card or will be forwarded according to its configuration.
- The called party's phone will display the call number of the Regular Card regardless of which SIM card is used for initiating the call.

In a foreign network:

- If a mobile phone containing both a Regular Card and a Driver's Card is turned on and both cards are connected to and available from a foreign network of the same country, each call received will be received by the Driver's Card regardless of which number is dialled. If the Driver's Card is turned on but is not available due to lack of coverage, after a short waiting time (15 to 20 seconds) the call will be terminated on the Regular Card or will be forwarded according to its configuration.
- If a call is initiated from a Regular Card, its number is displayed, and if it is initiated from the Driver's Card, caller identification is automatically restricted by the Operator.

The Driver's Card cannot be used for calling the Regular Card it belongs to. The Driver's Card may only be called from the Regular Card with the mobile phone of the latter.

Receiving calls within Hungary

- If both mobile phones are turned on, calls will be received by the Driver's Card automatically. An exception to this rule is that when unconditional forwarding is set for the Regular Card; in this case, calls are forwarded in accordance with this setting.
- If neither mobile phone is turned on, the call is forwarded in accordance with the forwarding settings of the Regular Card (e.g. forwarding or voice mail).
- If only the phone containing the Driver's Card is turned on, the phone is still forwarded in accordance with the settings of the Regular Card.
- If only the mobile phone containing the Regular Card is turned on, it will either receive the calls or forward them in accordance with the settings.

Initiating calls within Hungary

It is always the call number of the Regular Card that is displayed on the called party's phone regardless of which mobile phone is used to initiate the call.

It is possible to initiate calls simultaneously from the Regular Card and the Driver's Card, but it is not possible to receive calls simultaneously on both cards.

Using the service abroad

Calls may be received abroad just like they are received in Hungary if the Regular Card and the Driver's Card are connected to the same foreign mobile network. In any other case, the Regular Card will either receive the calls or forward them in accordance with the settings.

Sending and receiving SMS messages

SMS sending and receiving are only allowed with the Regular Card; it is not possible with the Driver's Card.

Separation and deactivation

The Regular Card and the Driver's Card are separable and the Driver's Card Subscription may be deactivated.

In the case of separation, calls received by the call number of the Regular Card will not be forwarded to the Driver's Card regardless whether it is turned on but the Driver's Card can still be used for calls and is still available at its own number. When the Driver's Card is deactivated, the Driver's Card Subscription is turned off at a network level, which means that it may not be used for making or receiving calls.

Voice mail

The shared voice mail box is available from both the Regular Card and the Driver's Card by dialling 170.

Services shared with the Regular Card

From the services listed below, only those are available with a Driver's Card that are also active on the Regular Card on similar terms (for instance in the case of TOP3 the discount is for the same phone numbers). In this case, the monthly fee of the service is invoiced for the Regular Card once; the service need not be activated on the Driver's Card.

- Group call
- 25% Discount
- OneGroup
- TOP3
- Pannon Region
- PartnerArea
- Partner Country
- MobiTrend Max, MobiTrend
- Voice mail: a voice mail box shared with the Regular Card; it is available through call number 170 from both phones

Services not available with the Driver's Card

- Data and fax calls
- Supplementary mobile internet services
- SMS services (sending and receiving SMS, 80 SMS, 40 SMS, E-mail Stúdió (Email Studio), Mobil Bankfiók (Mobile Bank Office))
- MMS
- Call forwarding
- Unique and special call numbers
- Change of number: possible for Regular Card but not for the Driver's Card
- Assignment: only along with the Regular Card

2. MOBILE INTERNET RATE PLANS CURRENTLY AVAILABLE FROM THE OPERATOR:

With Mobile Internet - exclusively packet switched - rate plans the Business Subscriber has the opportunity to connect to the Internet and thus to browse websites, read emails, and make data traffic of other types. These Mobile Internet rate plans allow for SMS sending and receiving, but do not support voice calls.

Yettel does not provide mail-relay functionality for email, nor the use of smtp servers and settings under the Yettel domain required for the functionality.

2.1 Availability of mobile internet rate plans offered to residential postpaid Subscribers

Yettel provides the Business Subscriber with the option to use a mobile internet rate plan - with the Business Subscriber's given call number or even with all of the Subscriber's call numbers covered by the ISC - that is currently available to Yettel's residential postpaid subscribers.

In such a case the provisions of Yettel's Residential GTC concerning the given rate plan will apply to the tariff and fee calculation conditions of the given call number, with the derogations set out in the ISC, if any.

2.2 Common terms of use applicable to business mobile internet rate plans

2.2.1 Business mobile internet **rate plans** are available for domestic traffic and - if the roaming block is lifted - to traffic within the European Union (and other countries within roaming tariff zone 1) enabling the same use as in Hungary, and the conditions of fair use within the European Union (and other countries within roaming tariff zone 1) are set out in the relevant sections of this Tariff Schedule and the ISC.

2.2.2 The rate plans allow for **SMS sending and receiving**, but do not support **voice calls**.

2.2.3 **Invoicing** within Hungary and in roaming tariff zone 1, and the **measurement of data amount** both below and above the traffic quota is done in units of 0.01 MB. In GPRS communication, **invoicing includes the complete data traffic**, i.e. subscribers are charged for both uploading and downloading. In addition, due to the nature of IP communication, a separate charge applies to additional data traffic.

2.2.4 In the first invoicing cycle following the order (between the day of order and the closing day of the invoicing cycle), a prorated monthly fee (on a time proportionate basis), after that the full monthly fee will be invoiced for **business mobile internet rate plans**. The traffic quota included in the monthly fee may be used in Hungary and in roaming tariff zone 1 under the same terms and conditions applicable to the rate plan as in general in this case as well.

2.3 Currently available business mobile internet rate plans

Yettel Portable Corporate Internet rate plans without a loyalty agreement

Plan name	Quota included in the monthly fee (MB)	Data quota available without surcharge in roaming tariff zone 1 ³	Net fee for e-Comfort plan non-compliance ⁴	List price (net) ¹
Yettel Portable Corporate Internet 5 GB	5	5 GB	HUF 236.22	HUF 4,007.00
Yettel Portable Corporate Internet 10 GB	10	10 GB	HUF 236.22	HUF 5,152.00

Yettel Portable Corporate Internet 25 GB	25	18.7 GB	HUF 787.4	HUF 6,068.00
Yettel Portable Corporate Internet 50 GB	50	22.2 GB	HUF 787.4	HUF 7,213.00
Yettel Portable Corporate Internet 100 GB	100	26.4 GB	HUF 787.4	HUF 8,587.00
Yettel Portable Corporate Internet 200 GB	200	33.4 GB	HUF 787.4	HUF 10,877.00
Yettel Portable Corporate Internet 500 GB	500	49.2 GB	HUF 787.4	HUF 16,030.00
Yettel Portable Corporate Internet XXL	1 TB/invoicing cycle ⁵	75.5 GB	HUF 787.4	HUF 24,617.00

Data traffic is measured in 0.01 MB increments.

The mobile internet services provide data traffic at the estimated maximum download and upload speed currently available in Yettel's network (depending on area coverage). Estimated maximum speed: 300/60 Mbps on the 4G/LTE network, subject to the following conditions:

Handset or mobile internet device providing 4G/LTE network access

4G/LTE-enabled SIM card or eSIM

4G/LTE-access-enabled rate plan or service

4G/LTE network coverage at the relevant location

The net fee of sending SMS to any domestic network and from roaming tariff zone no. 1 to any Hungarian network and to roaming tariff zone no. 1 is HUF 33/SMS.

¹ The monthly fee per subscription for the mobile service without a loyalty contract.

² Upon exceeding the data traffic quota included in the rate plan, speeds are limited to 32/32 kbps, with no data traffic possible in roaming tariff zone 1.

³ If the above-mentioned data amount available is used up as part of traffic in roaming tariff zone no. 1, then the domestic quota included in the monthly fee is used until the quota is used up, against a surcharge as specified in Section 8.3.1 of Chapter III of the Postpaid Tariff Schedule (Annex 1/A of the GTC). After this period, no data traffic will be possible in roaming tariff zone 1.

⁴ Further information on the e-Comfort package: <https://www.yettel.hu/ugyfelszolgalat/szamlazas/ekomfort>

⁵ The Yettel Portable Corporate Internet XXL rate plan includes 1 TB of monthly data traffic. If that amount is exceeded, no data traffic limitation is introduced, but Yettel shall be entitled to charge a one-time HUF 10,000 net fee in the second invoicing cycle following the subject month at the latest.

2.4 Use of public rate plans no longer sold

If the Business Subscriber uses a public rate plan which is included in the Residential GTC but no longer sold, according to the terms of the Residential GTC, the provisions of the effective Residential GTC will apply to the service conditions and terms of use of the given rate plan.

2.5 Business mobile internet rate plans no longer sold

Corporate Internet rate plans

Internet plan	Quota included in the monthly fee (MB)	Maximum download speed included in the plan	Data quota available without surcharge in roaming tariff zone 1	List price (net)
Yettel Portable Corporate Internet 1 GB	1 GB	5 Mbps	1 GB	HUF 2,189.00
Yettel Portable Corporate Internet 2 GB	2 GB	10 Mbps	2 GB	HUF 2,436.00

Yettel Portable Corporate Internet rate plans

Plan name	Quota included in the monthly fee (MB)	Maximum download speed included in the plan	Data quota available without surcharge in roaming tariff zone 1	List price (net)
Yettel Portable Corporate Internet Start	4 GB	5 Mbps	4 GB	HUF 3,056.00
Yettel Portable Corporate Internet Active	7 GB	10 Mbps	7 GB	HUF 4,138.00
Yettel Portable Corporate Internet Medium	13 GB	30 Mbps	13 GB	HUF 5,310.00
Yettel Portable Corporate Internet Heavy	24 GB	60 Mbps	23.2 GB	HUF 7,564.00
Yettel Portable Corporate Internet Pro	50 GB	150 Mbps	31 GB	HUF 10,088.00
Yettel Portable Corporate Internet Unlimited	unlimited	150 Mbps	43.9 GB	HUF 14,312.00

3. CURRENTLY AVAILABLE (SO-CALLED INDUSTRIAL) RATE PLANS OF THE OPERATOR FOR THE USE OF SMS AND DATA SERVICES

By using our industrial rate plans, the Business Subscriber can send and receive information and data - principally by generating GPRS traffic or by sending SMS messages, and the rate plans can also be used for data calls (e.g. for GPS, SMS-based car alarms, management systems, remote control, etc.).

3.1 Common conditions of the use of industrial rate plans

3.1.1 Industrial rate plans can be used **without a loyalty period or handset purchase**, by using the **SIM card provided** by the Operator **for this purpose**.

3.1.2 In the first invoicing cycle upon ordering industrial rate plans (between the day of order and the closing day of the invoicing cycle), a **prorated monthly fee** will be invoiced, and the corresponding **prorated data amount** can be used.

3.1.3 It is possible to **switch between** the industrial **rate plans** regulated in this chapter as of invoice closing, free of charge. Switching from an industrial rate plan to a mobile internet rate plan is not possible. It is possible to switch to tariffs other than the industrial rate plans regulated in this chapter (i.e. voice tariffs or tariffs used with a so-called M2M SIM card) at the Business Subscriber's request sent to a customer service contact point indicated in the ISC, if approved on an individual bases by the Operator.

3.1.4 **Supplementary services** - other than those indicated in this chapter - **are not available** for industrial rate plans.

3.1.5 For industrial rate plans, the Operator activates a **complete blocking for roaming, calls initiated** and SMS sending **in international directions**, which will be lifted at the request of the Business Subscriber free of charge, within 72 hours of the order.

3.1.6 Industrial rate plans provide the opportunity to **send SMS** messages, which will be blocked by the Operator at the Business Subscriber's request. If the Business Subscriber wants to remove the blocking, the Operator will do that free of charge within 72 hours.

3.2 Currently available industrial rate plans

Industrial rate plans (net fees)	DYNAMIC 10 Mb GPRS quota	DYNAMIC 25 Mb GPRS quota
content of rate plan	This rate plan may be used for voice traffic. Sending and receiving short text messages (SMS) Optional Roaming and international call services	This rate plan may be used for voice traffic. Sending and receiving short text messages (SMS) Optional Roaming and international call services
Connection fee	-	-
Monthly fee (HUF)	550	650
Voice call (HUF/min)*	25	
Call forwarding within the network (HUF/minute)	9.50	
Call forwarding to domestic landline networks (HUF/minute)	6.50	

Call forwarding to another mobile network, and from roaming tariff zone 1 to any Hungarian network and to roaming tariff zone 1 (HUF/minute)	30
Settlement of packet switched data transfer (GPRS)	
Over-limit fee	0.15 / 1 Kbyte
SMS (HUF/each)	
Within the network	13.50
Other mobile operators	19.00
Landline	19.00
International	49.17
**Data call - csd data (HUF/min)	
Within the network During all periods	30.00
To domestic landline networks During all periods	38.00
To other domestic mobile networks During all periods	54.00

* For voice calls, invoicing is performed on a per-minute basis, which means that every minute started is subject to a fee.

** The use of CSD Data call, which work differently than voice industrial rate plans, is subject to ordering a specific DataNumber service. Regarding the detailed conditions of use of this service, the Business Subscriber can request information and a specific offer via the customer service contact points indicated in the ISC. For CSD Data calls, invoicing is performed on a per-minute basis, which means that every minute started is subject to a fee.

Free data traffic applies only to domestic data traffic related to the use of the given APN (net / onlineAPN).

In GPRS communication, invoicing includes the complete data traffic, i.e. subscribers are charged for both uploading and downloading. In addition, due to the nature of IP communication, a separate charge applies to additional data traffic. The billing unit is 1 kB per 15 minutes, which means that the system rounds up data traffic to the nearest 1 kB every 15 minutes and this amount is billed to the customer.

4. LEASED LINE SERVICES CURRENTLY SOLD BY THE OPERATOR

4.1 Yettel Line Leased-Line Internet Service

Yettel's Leased Line Internet solution provides Subscribers with guaranteed, symmetric, dedicated broadband internet access within the territory of Hungary. This service provides high-speed internet access, i.e. egress to domestic and international internet network exchange hubs, via a leased line connection installed between a location specified by the Subscriber (service access point) and Yettel's facilities.

This service provides access to public internet exchange points at the availability levels set out in individual agreements and without additional traffic fees.

End-to-end connectivity is implemented via symmetric lines with a bandwidth capacity **from 2 Mbps up to 1,000 Mbps** as specified in the offer given to the Subscriber based on its request for services. The Operator will not take any responsibility for the bandwidth of the connections once they have left its network through connections with the public internet.

IP addresses

When using this Service, the Subscriber's domain will be accessible from the public internet via a specific IP range registered for the service endpoint location. The Operator will allocate at least one /30 IPv4 address block to the service.

Service access point and geographical coverage of the service

Yettel provides this service for its Subscribers within the territory of Hungary.

The physical access point of the service is the Subscriber's telecommunication connection point(s) defined in the Operator's network.

Allowed terminal equipment

All terminal equipment to be connected to the service access point must comply with the effective requirements defined in the relevant standards and with the physical connectivity criteria and, particularly, they must not pose a risk to the secure operation of the Operator's network.

Service-related fees:

The service has a one-time installation cost and a monthly fee. The service fee is always defined based on the specific technology to be implemented and is specified in an individual business subscriber contract.

4.2 Yettel Line IP VPN service

The IP VPN service connects multiple fixed endpoints (sites) ensuring guaranteed, high speed, symmetric bandwidth, and provides a L3 private network tailored to the Subscriber's needs within the territory of Hungary.

This service provides access to the virtual private network (VPN) at the availability levels set out in individual agreements and without additional traffic fees.

The endpoint connections can be implemented via symmetric lines with a bandwidth capacity **from 2 Mbps up to 1,000 Mbps** as specified in the offer given to the Subscriber based on its request for services.

The service is implemented and the access sections are connected using the MPLS routing technique. The MPLS-based IP VPN network is comprised of two logical parts: a backbone network, which manages the MPLS traffic, and an access network, which provides access to specific endpoints. The Subscriber is provided both the access and the VPN service in a single plan.

IP addresses

The Operator will allocate access section IP addresses in line with RFC1918. The address space is set at each endpoint based on the Subscriber's needs, but in this case these address ranges will not be available on the LANs connected to the VPN.

Service access point and geographical coverage of the service

Yettel provides this service for its Subscribers within the territory of Hungary.

The physical access point of the service is the Subscriber's telecommunication connection point(s) defined in the Operator's network.

Allowed terminal equipment

All terminal equipment to be connected to the service access point must comply with the effective requirements defined in the relevant standards and with the physical connectivity criteria and, particularly, they must not pose a risk to the secure operation of the Operator's network.

Service-related fees:

The service has a one-time installation cost for each endpoint and a monthly fee. The service fee is always defined based on the specific technology to be implemented and is specified in an individual business subscriber contract.

The Operator reserves the right to charge the fees set out in the agreement for each endpoint suitable for using the private network based on the installation and the VPN configuration, regardless of whether additional endpoints are installed at a later time.

4.3 Yettel Line Leased-Line Service

The managed leased line service is an Ethernet-based (L2) service connecting constant, stationary endpoints (sites) installed at fixed locations within the territory of Hungary, without any geographical constraints. This solution implements a connection with a customer-selected bandwidth, allowing an efficient and reliable connection of even remotely located local company networks (LANs) or resources (e.g. servers), thus making it possible to set up a single network for sites situated in different towns and cities.

Yettel's Leased Line service provides guaranteed, symmetric, dedicated broadband access via a leased line connection installed between a location specified by the Subscriber (service access point) and Yettel's facilities. It provides transparent transmission capacities between each network endpoint, which can be connected via standard Ethernet interfaces, without any switching (routing) functions. This service does not include managed CPE.

The service provides a connection between two endpoints at the availability levels set out in individual agreements and without additional traffic fees.

The endpoint connection is implemented via symmetric lines with a bandwidth capacity **from 2 Mbps up to 1,000 Mbps**, the actual value depending on the order submitted on the basis of the offer given to the Subscriber following its request for services.

Service access point and geographical coverage of the service

Yettel provides this service for its Subscribers within the territory of Hungary.

The physical access point of the service is the Subscriber's telecommunication connection point(s) defined in the Operator's network.

Allowed terminal equipment

All terminal equipment to be connected to the service access point must comply with the effective requirements defined in the relevant standards and with the physical connectivity criteria and, particularly, they must not pose a risk to the secure operation of the Operator's network.

Service-related fees:

The service has a one-time installation cost and a monthly fee. The service fee is always defined based on the specific technology to be implemented, on an endpoint-by-endpoint basis, and is specified in an individual business subscriber contract.

III. SUPPLEMENTARY SERVICES AVAILABLE FOR BUSINESS SUBSCRIBERS

1. CALL MANAGEMENT SERVICES

1.1 Call forwarding

With this function the user can forward incoming calls to any mobile or landline number or voice mail.

There are two types of call forwarding: conditional and unconditional.

1. Unconditional forwarding means that all incoming calls are forwarded.
2. Conditional forwarding means that incoming calls are forwarded if the Business Subscriber
 - is talking with someone else at the time,
 - rejects the call or
 - is unavailable.

❖ CONDITIONS OF USE:

The Operator activates the call forwarding feature with the basic service for all Business Subscribers and free of charge.

❖ RESTRICTIONS ON USE:

Calls may not be forwarded to call numbers that cannot be called from the Operator's network, to short call numbers, to premium-rate numbers and satellite call numbers, nor to directions qualified for risk of abuse, which may generate substantial extra costs due to the nature of the service.

❖ MONTHLY FEE FOR THE SERVICE:

Call forwarding	free of charge
-----------------	----------------

❖ CALL FORWARDING FEES:

The traffic fee of forwarded calls is paid by the Business Subscriber initiating call forwarding.

- The call forwarding fee within the Operator's network is identical to the minute fee of the rate plan for calls within the network for the period until airtime credit minutes are used up.
- For any postpaid rate plan not specified in the first paragraph, the call forwarding fee within the Operator's network is identical to the minute fee of the rate plan for calls within the specific network, unless otherwise provided in the conditions applicable to the rate plan.
- The call forwarding fee to domestic landline networks is identical to the minute fee of the rate plan for calls to domestic landline networks for the period until airtime credit minutes are used up.
- For all postpaid tariff packages not listed in the third paragraph, the fee of call forwarding to domestic landline networks is identical to the minute fee of the tariff package for calls made to a domestic landline network, unless otherwise provided in the conditions applicable to the tariff package.
- The call forwarding fee to other domestic mobile networks is identical to the minute fee of the rate plan for calls to other domestic mobile networks for the period until airtime credit minutes are used up.
- For all postpaid tariff packages not listed in the fifth paragraph, the fee of call forwarding to other domestic mobile networks is identical to the minute fee of the tariff package for calls made to other domestic mobile networks, unless otherwise provided in the conditions applicable to the tariff package.
- Call forwarding to voice mail, domestic green numbers and international green numbers is free of charge.
- The fee of call forwarding in roaming tariff zone 1 is identical to the current minute fee of the given rate plan for calls made to other domestic mobile networks.

- The fee of call forwarding to foreign landline or mobile networks is identical to the fee for calling that number.

1.2 Call hold

A new call can be initiated during another call already in progress. The active call can be put on hold while the user makes another call without interrupting the first call. These built-up calls therefore can be activated turn-by-turn.

❖ **CONDITIONS OF USE:**

The Operator activates the call hold feature together with the basic service for all Business Subscribers free of charge.

❖ **RESTRICTIONS ON USE:**

Some mobile phones might not support this service.

❖ **MONTHLY FEE FOR THE SERVICE:**

Call hold	free of charge
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In the event of call hold, the caller pays the fee for each voice call from the moment the respective called party answers the phone until the call is disconnected.

1.3 Call waiting

While a call is in progress, a beeping sound indicates that a new call has been received and the called party can decide whether to accept the new call. In this case the caller does not hear a busy tone but the regular ringtone.

When the call waiting and the call hold services are used in parallel, the Subscriber does not have to terminate the active call to accept the new call and can even talk to the persons in turns.

❖ **CONDITIONS OF USE:**

The Operator activates the call waiting feature together with the basic service for all Business Subscribers free of charge.

❖ **RESTRICTIONS ON USE:**

Some mobile phones might not support this service.

❖ **MONTHLY FEE FOR THE SERVICE:**

Call waiting	free of charge
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In the event of call waiting, the caller pays the fee for each voice call from the moment the respective called party answers the phone until the call is disconnected.

1.4 Calling line identification presentation

In the event of an incoming call the Business Subscriber can see the caller's phone number on the handset display unless the Caller asked for the restriction of this service, and the networks participating in building up the call support the forwarding of the caller's phone number to the Operator's network.

❖ **CONDITIONS OF USE:**

The Operator activates the calling line identification presentation feature together with the basic service for all Business Subscribers free of charge.

❖ **RESTRICTIONS ON USE:**

Some mobile phones might not support this service and the caller may disable caller identification for the mobile phone of the called party disabled for specific calls or in general.

❖ **MONTHLY FEE FOR THE SERVICE:**

Calling line identification presentation	free of charge
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1.5 Call Notification

With Call notification the Operator enables the Business Subscriber to receive a notification SMS about missed calls in the event the Subscriber's mobile phone could not be reached at the time the call was attempted (the handset was switched off or was located outside the network coverage area).

The Operator only sends a notification SMS if the caller enables caller identification. The notification SMS lists the date and time of the call or of the last call and the number of attempts if multiple attempts were made from the same number.

The phone number of the caller is displayed under "SMS sent by" on the Business Subscriber's device. If the caller's phone number is already in the directory of the phone, the "SMS sent by" part will show the caller's name.

The Operator sends a notification if the call was made within the last 48 hours before delivery of the notification SMS became possible. The Operator sends notification messages containing up to 20 different call numbers.

If there were more than twenty call attempts within 48 hours where callers consented to caller identification, the Operator will only send notification about calls from the last 20 different callers when the Subscriber's handset is turned on or becomes available.

From 11 January 2022, the Operator will send text notification on busy or even if the Subscriber will have refused taking the call.

The Operator sends such notification text messages free of charge even when the Subscriber is in international roaming mode. In the event of international roaming, the parameters of the service may be different - due to the specifics of the roaming partner and the foreign network - from the ones specified above, for which the Operator takes no responsibility.

The Operator will not be liable for the call notification service if, for some reason, no SMS may be sent to the Subscriber's mobile phone, or the handset cannot receive and display the SMS notification sent. The Operator sends no notification message if the Subscriber blocks incoming calls.

❖ MONTHLY FEE FOR THE SERVICE:

Upon the Subscriber's order, the Operator activates this service together with the basic service free of charge, unless provided otherwise in the description of the given rate plan. Otherwise the service is non-cancellable.

1.6 Conference Call

The Conference Call service allows calls between more than two parties (a so-called conference call) via mobile with a maximum of six participants (one initiator and five partners).

❖ CONDITIONS OF USE:

The service may be used by the Business Subscribers who places an order for the service.

❖ RESTRICTIONS ON USE:

Some mobile phones might not support this service.

❖ MONTHLY FEE FOR THE SERVICE:

Conference call	free of charge
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In the event of a conference call, the caller pays the fee for each voice call from the moment the respective called party answers the phone until the call is disconnected.

2. MESSAGING SERVICES

2.1. SMS

With this service, Business Subscribers can send short (up to 160 characters long) text messages from their mobile phones or other technical equipment with SMS sending capability to a mobile phone or other technical equipment capable of receiving SMS messages.

The SMS may be sent to persons equipped with a mobile phone or other technical equipment and has activated the SMS service with their Operator or, in the event of roaming, the Operator of the roaming area provides SMS services.

Each successfully sent SMS is invoiced regardless whether or not delivery was successful.

The SMS is considered successfully sent if received by the Operator's SMS centre and the Operator attempted the delivery. The number of characters that can be sent in a single SMS and the method of reading the SMS may differ by device type and settings.

The Operator agrees to attempt delivery of the sent SMS message to the recipient as soon as possible. If the recipient's mobile phone or technical equipment is not turned on or is outside the service area, the Operator's SMS sending centre stores the message. The message is stored up to 14 days from the first delivery attempt. Between the first delivery attempt of the message until the end of the above storage period (after the technical equipment is turned on), the Operator attempts delivery of the SMS based on a specific algorithm. The Operator attempts to deliver the SMS using the same algorithm if the memory of the mobile phone is full or there is an error in system operation.

Delivery report:

This is a function you can configure on mobile phones to send a delivery notification to the sender once the SMS is delivered to the recipient's mobile phone.

The Operator is not liable for the authenticity of the delivery notifications when the SMS is sent outside the Operator's network (e.g. the sender may receive a delivery notification about the successful delivery of the message even though the message was only delivered to the SMS centre of the foreign operator and not to the recipient's mobile phone).

❖ CONDITIONS OF USE:

The Operator activates this service together with the basic service for all Business Subscribers free of charge, unless provided otherwise in the description of the given rate plan. Otherwise the service is non-cancellable.

The Operator will not be liable for the delivery of the SMS sent by the Subscriber and will charge the fee for sending the SMS even if

- the recipient of the message has a mobile phone or technical equipment has a mobile phone or technical equipment unsuitable for receiving SMS messages,
- the recipient's mobile phone or technical equipment runs out of memory and thus cannot receive new SMS messages,
- the mobile phone or the technical equipment of the recipient receives the message but the recipient fails to read it or deletes it from the device without reading it or the recipient does not know how to read the SMS message,
- the recipient does not turn on the handset or technical equipment during the storage period, after which the message is automatically deleted from the Operator's SMS sending centre,
- the recipient blocked the receipt of SMS messages,
- the SMS was sent to a non-existent telephone number or
- the recipient does not stay within the Operator's current coverage area.

Every time an SMS is sent, the sender's telephone number along with the message is displayed on the recipient's mobile phone or any other technical equipment suitable to receive SMS messages. Certain mobile phones cannot display the sender's call number.

Within Hungary, the fees of sending an SMS is paid by the Business Subscriber.

In the event of roaming, the Subscriber is also required to pay the fees applicable by the tariff schedule of the local (foreign) Operator.

The Operator will not be liable for the content of the SMS messages transmitted via its network as it cannot read them.

❖ **RESTRICTIONS ON USE:**

Some mobile phones might not support sending and receiving SMS messages. The service is only available within the Operator's network and the networks of foreign operators that have concluded a roaming agreement with the Operator.

❖ **MONTHLY FEE FOR THE SERVICE:**

SMS	free of charge
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❖ **SERVICE USAGE FEES:**

SMS messages sent to domestic networks will be governed by the conditions of the rate plan and those of any supplementary services used.

For SMS messages sent to international directions, the SMS fee is HUF 67 per message for all rate plans.

Recipients can receive SMS messages free of charge.

2.2. 40 SMS

This service allows the Subscriber to send 40 SMS messages (each up to 160 characters long) per invoicing cycle free of charge from the Operator's network to standard-rate domestic networks, and from roaming tariff zone 1 to any network within Hungary and to roaming tariff zone 1. After the SMS limit included in the service plan is reached, the SMS fees applicable to the rate plan will be charged.

❖ **CONDITIONS OF USE:**

The Business Subscriber must have an SMS service. In addition, the Subscriber must order the 40 SMS service and pay the monthly fee.

After ordering the service, in each invoicing period the text messages sent will be deducted from the 40 SMS package first.

The Operator terminates the contract upon the next invoice closing following the Subscriber's cancellation of the service.

The service may be ordered once in every invoicing cycle. The number of unused SMS messages of the 40 SMS plan may not be carried over from one invoicing period to the next.

❖ **RESTRICTIONS ON USE:**

Some mobile phones might not support sending and receiving SMS messages.

The discount provided by the 40 SMS service cannot be used for Donation Line calls and while roaming.

The 40 SMS service is not available with the Driver's Card service, and may not be used concurrently with the 80 SMS service or plans containing unlimited SMS sending.

❖ **MONTHLY FEE FOR THE SERVICE:**

Unless otherwise provided in the ISC, the monthly fee of the 40 SMS service is HUF 949 per subscription.

2.3. 80 SMS

The service allows the Subscriber to send 80 SMS messages (each up to 160 characters long) per invoicing cycle free of charge from the Operator's network to standard-rate domestic networks, as well as from roaming tariff zone no. 1 to any Hungarian network or roaming tariff zone no. 1. After the SMS limit included in the service plan is reached, the SMS fees applicable to the rate plan will be charged.

❖ **CONDITIONS OF USE:**

The Business Subscriber must have an SMS service. In addition, the Subscriber must order the 80 SMS service and pay the monthly fee.

After ordering the service, in each invoicing period the text messages sent will be deducted from the 80 SMS package first.

The service may be ordered once in every invoicing cycle. The number of unused SMS messages of the 80 SMS package may not be carried over from one invoicing period to the next.

The Operator terminates the contract upon the next invoice closing following the Subscriber's cancellation of the service.

❖ **RESTRICTIONS ON USE:**

Some mobile phones might not support sending and receiving SMS messages.

The discount provided by the 80 SMS service cannot be used for Donation Line calls and while roaming.

The 80 SMS service is not available with the Driver's Card service, and may not be used concurrently with the 40 SMS service or packages containing unlimited SMS sending.

❖ **MONTHLY FEE FOR THE SERVICE:**

Unless otherwise provided in the ISC, the monthly fee of the 80 SMS service is HUF 1,469 per subscription.

2.4. *MMS*

The service enables the Subscriber to send and receive multimedia messages up to 300 kB in size using mobile phones supporting this feature. The messages may include images, sounds, videos and text.

The Operator agrees to attempt delivery of the sent MMS to the recipient within the shortest possible time provided the recipient's mobile phone supports MMS sending/receiving.

If the recipient's mobile phone or other technical equipment is not turned on or is outside the service area, the Operator's MMS sending centre stores the message.

The Operator attempts to deliver the sent MMS message for a period of 168 hours and according to the sending algorithm specified for the SMS service, after which the MMS will be deleted.

If the message is sent from a mobile phone, the maximum number of recipients is 10. If the sender enters more than 10 recipients, the message is not delivered to any of the recipients. If the message includes one recipient multiple times, the message will be sent to the recipient only once.

Delivery report:

This is a function you can configure on mobile phones to send a delivery notification to the sender once the MMS is delivered to the recipient's mobile phone.

The Operator will not be responsible for the authenticity of the delivery notifications when the SMS is sent outside the Operator's network (e.g. the sender may receive a delivery notification about the successful delivery of the message even though the message was only delivered to the SMS centre of the foreign Operator and not to the recipient's mobile phone).

❖ **CONDITIONS OF USE:**

Recipients of the MMS message may include any mobile call number or email address.

Each successfully sent MMS is invoiced regardless whether or not delivery was successful.

The MMS is considered successfully sent if received by the Operator's SMS centre and the Operator attempted the delivery.

❖ **RESTRICTIONS ON USE:**

The Operator activates this service together with the basic service for all Business Subscribers free of charge, unless provided otherwise in the description of the given rate plan. Otherwise the service is non-cancellable.

The mobile phone may not support sending or receiving MMS messages at all or only with certain limitations. The service is only available within the network of the Operator and the networks of foreign operators having concluded a MMS roaming agreement with the Operator.

Additional restrictions apply if the recipient is not one of the Operator's subscribers and the Operator has no network agreement in effect for this specific service with the operator of the recipient.

The Operator will not be liable for the actual delivery of the MMS message to the recipient's mobile phone and will charge the MMS sending fee to the sender even if

- the recipient has not ordered the MMS service or the recipient's mobile phone does not support the receipt of MMS messages;
- the MMS is sent to a non-existent call number;
- the recipient does not know how to receive (download or read) the MMS message;
- the recipient's mobile phone or technical equipment ran out of memory and thus cannot receive new MMS messages;
- the recipient does not turn on the mobile phone or other technical equipment or stays outside the service area during the storage period (after which the message is automatically deleted from the Operator's MMS centre);
- the recipient does not stay within the Operator's current coverage area;
- delivery of the MMS is prevented by some other cause on the side of the Subscriber as the sender or recipient.

the Operator will not be liable whether the MMS message is delivered to an email address or not but the Operator will invoice the messaging fee if the MMS was sent to a non-existent email address or if receipt of the message was prevented by any other cause on the sending or receiving Subscriber's side.

No positive balance is required to receive MMS messages.

❖ MONTHLY FEE FOR THE SERVICE:

MMS	free of charge
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Service usage fees:

MMS sending fee to domestic networks in all invoicing periods regardless of the rate plan: HUF 141.50/message.

Recipients can receive messages free of charge.

2.5. Voice mail

This service is the equivalent of the traditional voice mail: if the Business Subscriber is not available, the caller can leave a message using the voice mail service, which is always in standby mode and activates automatically.

Before the voice mail turns on, the caller hears a typical one-second warning sound. Afterwards, the caller has another five seconds (a total of six seconds with the beep) to terminate the call without any charges to apply, if the caller does not want to leave a message.

If the Business Subscriber does not use the voice mail service for a period of 60 days (does not call their voice mail), the Operator reserves the right to terminate the automatically activated voice mail box without prior notification. This provision does not restrict the Business Subscriber in requesting the cancellation or the activation of the voice mail service.

The voice mail service may be ordered and cancelled any time free of charge.

The table below summarises the functions available in the Voice Mail service:

	Voice mail
Number of messages stored	50

Max. message length (minutes)	5
Storage period for new messages (days)	10
Storage period for old messages (days)	10
Available for Prepaid Subscribers?	+
Monthly fee	free of charge

The Business Subscriber can use a password to ensure safe listening to their voice mail. If the Business Subscriber fails to change their password, the Operator is not liable for any resulting damage.

Service usage fees:

The fee for voice mail calls from Hungary is the same as the fee for calls within Yettel's network included in the relevant rate plan.

The fee for voice mail calls from roaming tariff zone 1 is the same as the fee for calls to other domestic mobile networks.

❖ CONDITIONS OF USE:

This service is available with any mobile phone.

3. BUSINESS SUPPLEMENTARY MOBILE INTERNET SERVICES

By using the supplementary services which can be ordered for the rate plans, the Subscriber has the opportunity to connect to the Internet and thus to browse websites and read emails. The Operator does not guarantee the public IP address for using the service.

Yettel does not provide mail-relay functionality for e-mail and the use of smtp servers and settings under the Yettel domain required to use it.

The following paragraphs set out the common conditions and rules of use of the Business Supplementary mobile internet services.

Settings necessary for use:

The data amount included in the Supplementary mobile internet services can only be used if the following settings are applied:

- for rate plans supporting voice calls: online APN;
- for mobile internet rate plans (not supporting voice calls): net APN.

Speed:

Access to the 4G/LTE network within Hungary is provided by Yettel for all of its mobile internet services available as supplementary services against a monthly fee, traffic fee or one-off fee, at the estimated maximum speeds specified in the description of the relevant rate plan.

Estimated maximum speeds are provided for in Section 2.5 of the BGTC. Information about current network coverage can be found on Yettel's website, and more detailed information in this respect can be received at Yettel Points of Sale.

Availability of the data quota included in the fee:

The data quota included in the fee of the Supplementary mobile internet service can only be used within Hungary and in roaming tariff zone 1 enabling the same use as in Hungary, in accordance with the following.

The data quota included in the service ordered with rate plans allowing for unlimited data traffic within Hungary can be used for data traffic in roaming tariff zone 1.

The data quota included in the fee of the Supplementary mobile internet service can only be used in the given invoicing cycle (from the order until the provision of new data quota available for the new cycle or until it is used up), and may not be carried over to the new invoicing cycle.

Use after using up the data quota included in the fee:

If any of the following supplementary mobile internet services contains a data quota, then, once the quota has been used up, data traffic is not possible in roaming tariff zone 1.

Once the data quota included in the 500MB package fee has been used up, the data traffic fee is HUF 0 within Hungary; however, the speed of Internet access is slowed down (restricted) to available maximum download and upload speeds of 32/32 kbps.

The speed restriction will be lifted on the first day of the new invoicing cycle, at its end at the latest, or can be lifted before, through the purchase of a Supplementary mobile internet service.

For any Supplementary service not listed above, the rule specified in the description of the given service will apply.

Charging the monthly fee, the quota included, order after cancellation:

For Supplementary mobile internet services, Yettel will charge the entire monthly fee and provides the entire quota included in the fee. The following are exceptions to this:

In the case of the 500MB package, the monthly fee is invoiced by the Operator on a prorated basis, but the entire traffic quota will be available to the Subscriber. If these services are cancelled, it can be re-ordered after 30 calendar days.

The data quota included in Supplementary services may not be carried over to the next cycle.

Conditions of use:

Unless otherwise provided for in the ISC, Supplementary services can be used if ordered for the given call number.

The Service is not available if the mobile phone does not support this service.

At any given time, the Business Subscriber may only use one Supplementary mobile internet service for a given call number. Making a statement to switch to another service for a given call number automatically results in the cancellation of the existing service, unless specified otherwise in the description of the relevant service.

The Operator may suspend, limit or cancel the service depending on the data traffic or may suspend, limit or cancel the availability of the service to the Business Subscriber if the Business Subscriber interrupts Yettel's provision of the service in part or in full, adversely affects its quality or compromises it by any means, or the Business Subscriber's involvement in any of the above is presumed.

In the event of using the services under this Tariff Schedule, the Business Subscriber accepts that the Operator reserves the right to terminate the provision of the Supplementary mobile internet services upon timely and proper prior notification of the Business Subscriber.

Invoicing of the data amount:

The data traffic is the total uploaded and downloaded data amount generated by the data calls made in the course of data transmission; this data amount includes useful data and also data for the purpose of managing, validating and protecting information. As a result, the device counter shows different data amounts than those listed in the call data.

Traffic is measured at the central elements of the data network; as a result, the traffic measured at the Subscriber's device may be different from that measured by the Operator. The measured data amount is the total of the traffic directed to and initiated from the Business Subscriber.

The rounding and invoicing of the data amount used within Hungary and in roaming tariff zone 1,

- and also for Mobile Online Start currently sold,

are carried out as follows:

1. If GPRS traffic ends within 1 hour, the Operator will invoice the traffic to the Subscriber rounded to 0.01 MB increments or, in the case of Mobile Online Start, 0.1 MB increments.
2. If the duration of the GPRS connection exceeds 1 hour, the Operator will invoice the total traffic for each hour to the Subscriber rounded to 0.01 MB increments or, in the case of Mobile Online Start, 0.1 MB increments.
3. When the GPRS connection is interrupted, the Operator will invoice the part of the data amount that has not been invoiced yet, rounded to 0.01 MB increments (in the case of Mobile Online Start, to 0.1 MB increments).
4. If during the use of any GPRS package the period of use covers both an off-peak period and a peak period*, the data amounts generated before and after the time of switch are aggregated and charged separately by the Operator.

* The times of switch between peak and off-peak periods: 00:00, 06:00, 07:00, 08:00, 14:00, 16:00, 18:00, 19:00, 21:00.

The following sections set out the fees and individual rules of the Supplementary mobile internet services

3.1. Currently available GPRS-based services

3.1.1. Mobile Online Start

The service can be used after the payment of the usage fee, and can only be ordered for a voice rate plan. For data traffic, payment of the usage fee is due by calendar days upon the beginning of the first data traffic on the specific day; after the data amount included in the daily access fee is used up, the service is subject to a fee based on the transferred data amount.

The service carries no monthly fee.

Data traffic is invoiced in 0.1 MB increments. You will be invoiced for each unit begun.

Usage fee within Hungary and in roaming tariff zone 1, in any period:

	Price incl. VAT
Daily access fee (includes 1 MB of data traffic quota for one calendar day)	HUF 247.2
Data traffic fee per 0.1 MB above the 1 MB data traffic quota included in the daily access fee	HUF 4.05

The 1 MB data traffic quota included in the daily access fee may be used until the end of the following calendar day; the unused quota may not be carried over to the following day or invoicing cycle.

If the Subscriber of the Mobile Online Start service orders mobile online, Internet or data service, Mobil Online Napijegy (Mobile Online Daily Ticket) service or any other rate plan providing for the use of a specific monthly data traffic volume for a monthly fee, the Operator will cancel the Mobile Online Start service for the given subscription.

3.1.2. One-off supplementary Mobile Net services

	Net monthly fee	Data traffic quota available for use within Hungary	Data traffic quota available for use from the domestic data quota in roaming tariff zone 1
One-off 1 GB Business Mobile Net	HUF 1,145.00	1 GB	1 GB
One-off 5 GB Business Mobile Net	HUF 3,206.00	5 GB	5 GB
One-off 10 GB Business Mobile Net	HUF 4,007.00	10 GB	10 GB
One-off 15 GB Business Mobile Net	HUF 4,351.00	15 GB	13.4 GB
One-off 25 GB Business Mobile Net	HUF 5,267.00	25 GB	16.2 GB
One-off 50 GB Business Mobile Net	HUF 6,011.00	50 GB	18.5 GB
One-off 100 GB Business Mobile Net	HUF 6,526.00	100 GB	20.1 GB

One-off Unlimited Business Mobile Net	HUF 9,160.00	unlimited	28.1 GB
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One-off Business Mobile Net data tickets are not available for call numbers with an active Corporate Mobile Net 20 MB or Corporate Mobile Net 50 MB data package.

One-off additional data tickets that provide the data amount indicated in their name available to use in Hungary and roaming tariff zone no. 1, for a period of 30 days from activation, for the call numbers covered by the order.

All one-off additional data tickets may be ordered concurrently with one another, with the quotas included (and still unused) in the data tickets adding up, thereby extending the availability of the potentially remaining previous data amount with the validity period of the last data ticket. The data quota included in the service may be used for a period of 30 days from the ordering of the last one-off data ticket. The order of usage of the data amount available through the various data traffic services: first the data amount included in the one-off additional data ticket is used up, then the data amount included in the monthly fee additional data ticket becomes available, and finally the data amount included in the tariff package is used up.

After the data amount included in the tariff package or the additional data package ordered is used up, which may be used in roaming tariff zone 1 for the given invoicing period, data traffic is available in roaming tariff zone 1 against payment of a surcharge, as set out in Section 8.3.1 of Annex 1 (Tariff Schedule) of the BGTC, until the entire data quota is exhausted, or it is also possible to purchase Supplementary Mobile Internet Service.

Yettel sends a notification when 80% or 100% of the data traffic included in the data package ordered available to use with the tariff package in roaming tariff zone 1 has been reached, through the Yettel application or an SMS, or on a sub-page during browsing. The data amount available in roaming tariff zone 1 and the data traffic fee applied after it is used up are reviewed and amended by Yettel once a year in accordance with effective regulations.

No Data Split SIM card may be requested with the One-Off Unlimited Corporate Mobile Net data ticket.

Normal usage rules for the One-Off Unlimited Corporate Mobile Net service: The unlimited data ticket can only be used in compliance with the rules of normal use, for non-fixed (mobile) human business use. It does not constitute normal use if the service package is used for other than actual human use (in particular if used for making automated calls), if the total duration of voice calls placed/forwarded exceeds 24 hours a day, or if - considering the data quota included in the voice tariff package - the Subscriber generates more than 108 GB of data traffic a day on the call number affected by the service. The data package may not be used for communication between machines (e.g. remote monitoring). The voice and messaging services of the data package can only be used by inserting the SIM card or eSIM into a mobile device; and may not be used with a device without a display screen, keyboard (including touchscreens), speakers and microphone (such as adapters, modems, private branch exchanges (PBX), SMS sending and other equipment). The data packages may not be used for commercial purposes, including but not limited to telemarketing, customer service or bulk SMS sending. In the event of improper use, Yettel may limit the service until the end of the invoicing period and will notify the Subscriber of this measure. The minimum services available during the limitation period are specified in Section 3.5 of the BGTC.

It is a technical property of the mobile technology that the available resources are divided among the subscribers within the particular geographic area. Yettel is committed to offering the highest possible customer experience to its subscribers with a high degree of utilisation of network capacities. Consequently, in order to achieve adequate distribution and optimum use of its Mobile Internet resources, Yettel may apply dynamic network

management, as a result of which the properties of the service may change. This does not affect the unlimited nature of the Mobile Internet service.

3.1.3. [To be edited]

3.1.4. [To be edited]

3.1.5. *Incidental supplementary data traffic quotas available to order for Yettel Portable Corporate Internet rate plans*

Business Subscribers may order additional data traffic quotas that provide data amounts for use within Hungary and in roaming tariff zone 1* in addition to those included in the Yettel Portable Corporate Internet rate plans, for the fees specified in the ISC.

An additional data traffic service may be ordered once within 24 hours from making an order. However, during this period, it is possible to order an additional data traffic service that has not been ordered yet.

Additional data traffic services	Extra data traffic quota	The part of the domestic data traffic quota also available in roaming tariff zone 1
Extra 1 GB	1 GB	1 GB
Extra 4 GB	4 GB	4 GB
Extra 10 GB	10 GB	10 GB

* If the data amount available in roaming tariff zone 1, as specified in the above table, is exhausted in roaming tariff zone 1, the domestic quota included in the monthly fee will be used next until it, too, is exhausted, and the surcharge as specified in this Tariff Schedule will be charged. After this period, no data traffic will be possible in roaming tariff zone 1.

The Extra 1 GB, Extra 4 GB and Extra 10 GB supplementary service may only be ordered for the Portable Corporate Internet tariff and service packages, and it increases the applicable quota (within the tariff/service package). The two quotas are combined; they may be used by the end of the invoicing cycle and may not be carried over to the new cycle. The original quota (included in tariff plan / service package) is restored at the start of the new invoicing cycle. The sequence for using the data amount available through the various data traffic services is: first the data amount included in the rate plan decreases and once used up, the data amount included in Net becomes available. If Net is ordered for a rate plan including a data quota available for use in roaming tariff zone 1, first the data quota available for use in roaming tariff zone 1 will be used up from the domestic traffic quota included in the rate plan in roaming tariff zone 1 and then the data amount available for use in roaming tariff zone 1 will become available and finally the domestic data quota included in the rate plan and Net will apply to data traffic subject to a surcharge. The traffic included in Net plans may only be used in Hungary and in roaming tariff zone 1.

The ordered service may not be cancelled and the extra quota may be used by the end of the current invoicing cycle.

The supplementary data traffic services may be ordered at Yettel Points of Sale, through Yettel's Call Centre (1220), in the Yettel Account or by SMS.

3.1.6. [To be edited]

3.1.7. *Extra 100 GB night-time data service*

The service includes traffic within Hungary and in roaming tariff zone 1.

The 100 GB data traffic quota included in the service applies to domestic data traffic. The 2.8 GB data quota can be used in roaming tariff zone 1. Any traffic exceeding this will reduce the domestic data quota, and Yettel will charge a surcharge in accordance with this Tariff Schedule until such quota is exhausted.

The service can be ordered for the "Yettel Portable Corporate Internet Start", "Yettel Portable Corporate Internet Active", "Yettel Portable Corporate Internet Medium", "Yettel Portable Corporate Internet Heavy" and "Yettel Portable Corporate Pro" basic services.

The supplementary Extra 100 GB night-time data will be added to the data traffic quota of the invoicing cycle active upon the order, and can be used until the end of the invoicing cycle, and may not be carried over to the subsequent invoicing cycle.

The service offers 100 GB extra domestic data traffic quota during the time period between midnight and 8 AM (hereinafter: night data traffic). If this service is active on the Subscription, data traffic generated at night will consume this extra quota. Any data traffic incurred at times other than during the night data traffic period will count towards the data traffic quota included in the rate plan. Once the data traffic quota included in both types of rate plan has been used up, the maximum download and upload speeds within the relevant period will be reduced to the speeds following the use of the quota included in the rate plan.

If either the extra Extra 100 GB night-time data or the normal data amount provided under the given rate plan outside the night time band has been used up within the country, the data quota of the other time band cannot be used.

❖ MONTHLY FEE OF THE SERVICE:

The ISC will be applicable to the service fee and any discounts.

3.2. GPRS-based services no longer sold

3.2.1. [To be edited]

3.2.2. [To be edited]

3.2.3. [To be edited]

3.2.4. 500 MB

	Price incl. VAT
Monthly fee	HUF 1,893.31
Data traffic quota included in the monthly fee for use within Hungary and in roaming tariff zone 1	500 MB
Traffic fee within Hungary and roaming tariff zone 1, after exceeding the traffic quota	HUF 0

4. INVOICING AND COST SAVING SERVICES

4.1. Call details report, electronic call details report, downloading call details reports

Information about the content of the call detail types detailed below as well as the related data processing statement (obscured/not obscured call details report) can be found in the relevant chapter of Annex 2 (Data Processing Information) of the Residential GTC.

- **Call details report**

The Service can be used by the Business Subscriber free of charge in accordance with the terms and conditions set out in Section 11.2. of the Residential GTC, but it will only be provided by electronic means.

- **Electronic call details report**

As a part of this service, the Business Subscriber will receive a detailed statement containing a list of the phone numbers called in the given period of its last closed invoice, with the time, duration and price of calls as part of their Yettel Account. The Business Subscriber also receives a detailed report on traffic data processed since the last invoice closing (date) but not invoiced yet (a list of called phone numbers, dates/times of calls, duration and price of calls).

The Electronic Call Details Report service is provided without a monthly fee to Business Subscribers.

- ❖ **CONDITIONS OF USE:**

The service is available to Business Subscribers that order the Electronic Call Details Report service.

As an additional condition, the Business Subscriber must register when logging onto the Yettel Account system for the first time by providing a new Yettel Account password to enable future access to data.

- ❖ **RESTRICTIONS ON USE:**

The service can only be accessed via the Operator's website.

If the Business Subscriber enters the wrong Yettel Account password three times in a row when attempting to log in, the Operator blocks access to the account for 24 hours.

- **Downloading Electronic Call Details Reports (service no longer sold)**

As a part of Yettel Account services, it is possible to download the information contained in Electronic Call Detail Reports in a format determined by the Operator.

- ❖ **CONDITIONS OF USE:**

The service is only available to Business Subscribers that

- register upon first login and enter a new Yettel Account password, which will also continue to provide future access to their data;
- have ordered the *Download Electronic Call Detail Report* service, pay the monthly fee and use the Electronic Call Details Report service.

- ❖ **RESTRICTIONS ON USE:**

The service can only be accessed via the Operator's website.

The electronic call detail report does not include premium-rate service traffic data.

If the Business Subscriber enters the wrong Yettel Account password three times in a row when attempting to log in, the Operator blocks access to the account for 24 hours.

- ❖ **FEES:**

The call details report is provided to Business Subscribers free of charge electronically once per month by the Operator. Any invoice, call details report or copy different from

those listed in the statement will be made available by the Operator against a fee within the framework specified in the Electronic Communications Act.

	Business Subscriber
regular call details report/month/invoice*	HUF 0
regular hard copy call details report/month/invoice*	HUF 630
occasional call details report/invoice*	HUF 0
additional copy of the call details report/invoice	HUF 1,950
downloading a call details report/month/invoice**	HUF 255

* If the Subscriber uses any form of free call details report, for any additional form of report, the fee for "an additional copy of the call details report" will be charged.

** Unlike the regular call details report, the service provides both access to the report and the option to download it.

4.2. *Uniórszág (EU Country) service (sales discontinued)*

For a fixed monthly fee the service provides a 50% discount on the traffic fees of international calls to any EU member country the Business Subscriber has chosen for the given call number.

❖ CONDITIONS OF USE:

The discount is applied to the fee for normal international voice calls.

The entire monthly fee is charged in all cases when the service is ordered/cancelled.

The selected country may be changed free of charge every 30 days; the service itself may be ordered/cancelled at any time. The service is activated/cancelled within 3 business days of placing the order/of cancellation.

The invoicing increment corresponds to the invoicing increment of the basic rate plan.

❖ RESTRICTIONS ON USE:

The service cannot be used concurrently with the PartnerCountry service.

The discount is not available for: SMS, data, fax, GPRS or forwarded calls.

The discount may not be combined with other international discounts.

❖ MONTHLY FEE FOR THE SERVICE:

The monthly fee for the service is HUF 1,059.

4.3. *Neighbour Caller*

The service provides a HUF 48 discount minute fee for calls placed from the Operator's Hungarian network to all neighbouring countries (Slovakia, Slovenia, the Ukraine, Serbia, Austria, Romania, Croatia).

❖ RESTRICTIONS ON USE:

The service cannot be combined with other international discounts.

The service cannot be used if the call number has either outgoing call barring or international call barring activated.

❖ MONTHLY FEE FOR THE SERVICE:

The monthly fee of the service is HUF 1,059 per subscriber call number.

4.4. *Invoice notification*

By ordering the invoice notification service, the designated contact person of the Business Subscriber receives SMS and/or email notifications about the events (issuing of invoice, impending due date, other information/notice in connection with invoice payments and fee collection) relating to their monthly electronic or hard copy invoice.

❖ CONDITIONS OF USE:

- For the purposes of sending the Invoice notification, only one call number or email address may be assigned to a particular invoicing address.
- Only a Hungarian mobile call number and/or a real email address may be identified for the purposes of this service.
- The Business Subscriber is obliged to notify Yettel immediately if they request the SMS/email to be sent to another call number/email address, and Yettel assumes no liability in this respect.
- If the Business Subscriber contracts for additional subscription(s) [call number(s)] but provides no separate invoicing address for them, Yettel will send the Invoice notification to the active call number/email address that has been used the longest for the relevant invoicing address.
- If, at the time of ordering the service, the Business Subscriber has more than one subscription (call number) at Yettel which belong to the same invoicing address, the activation of the service is subject to the provision of one call number/email address to which the Business Subscriber requests the Invoice notification to be sent.
- The service may be ordered, modified and cancelled through the Yettel Account, at Yettel sales points or through the Call Centre.
- Yettel will process the notification email address and/or telephone number as contact information.
- Yettel may use this contact information also for the purpose of collecting fees, including the sending of information letters or notices relating to the Subscriber's payments/debts, and may also transfer this contact information to third parties for debt collection and claims management.

❖ SERVICE FEE:

The service is free of charge.

5. INFORMATION SERVICES

5.1. [To be edited]

5.2. Automatic phone setting service

The service enables handsets used within Yettel's Hungarian network to receive in an automatic setting message, without a special request, the correct settings for the services available within the network (MMS, Mobile Internet services, etc.). The Operator activates this Automatic phone setting service with the basic service for its Subscribers and free of charge.

Conditions of use:

The phone setting message is sent out if the Automatic phone setting service suspects that the handset is not set up properly, i.e. the Subscriber attempts to use it with wrong settings.

The Operator provides the Automatic phone setting service to the Subscribers free of charge without an order or registration. The Operator automatically sends the phone setting messages to the device as described above and stores the IMEI (International Mobile Equipment Identity) number to provide the service. The Operator may use this IMEI number to be able to provide the Automatic phone setting service to its Subscribers.

Restrictions on use:

Due to the individual settings requirements, the Automatic phone setting service is not available for the following Subscription types, services and their combinations:

- Industrial rate plans
- Driver's Card rate plans
- Business rate plans/services linked to special agreements

Automatic messages may not be enabled for Subscriptions listed among the tariffs above or using the services above. In the case of those Subscriptions, phone setting system messages may only be downloaded at the Subscriber's special request for each specific handset.

Cancelling the service

The Automatic phone setting service may be cancelled by the Subscriber at any time in writing, in person at the Operator's Sales Points or by calling the Call Centre (the customer service password is required).

Service setting requests initiated by the Subscriber

- Settings request using SMS messages

With the launch of the Automatic phone setting service, the previously known InfoSMS service continues to operate as part of the Automatic phone setting service.

The request for the settings via SMS enables the Subscriber to download the setting information of the services provided in the Operator's network. The settings may be requested by sending an SMS message to the number +36 20 900 0749. The service automatically detects the type of the handset the SMS was sent from and returns the correct settings to the device. This is a service available free of charge from the Operator's network.

- Settings request through Yettel Account

Subscribers can also request the settings via the Yettel Account web interface. Requesting the setting through this interface is available to Subscriber who register in the Yettel Account system.

- Setting with the help of the customer service

The phone setting request may be ordered in writing, in person at the Operator's Sales Points or by calling the Call Centre. In this case the Customer Service will send the message with the settings to the device or phone number.

5.3. Yettel Account

With this service the Operator enables the designated contact person of the Business Subscriber to view Subscription related data, order and cancel services and top-up the balance of Prepaid Subscriptions using Yettel top-up card over the Operator's website.

Via Yettel Account and using a bank card issued in Hungary and suitable for Internet purchases, the Subscriber has the option to make an advance payment for airtime, top up balance and pay invoices in accordance with the terms specified in the Operator's website.

❖ CONDITIONS OF USE:

This service will be available to Subscribers that register upon first login and enter a new Yettel Account password, which will also continue to provide future access to their data.

❖ RESTRICTIONS ON USE:

The service can only be accessed via the website of the Service. If the Subscriber enters the wrong Yettel Account password three times in a row when attempting to log in, the Operator blocks access to the account for 24 hours.

❖ MONTHLY FEE FOR THE SERVICE:

Yettel Account	free of charge
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6. OTHER SERVICES

Unless otherwise provided by the ISC concluded with the Business Subscriber, the provisions of this chapter will apply to the use of other services described herein as well.

6.1. Change of number

Business Subscribers can change their existing subscriber call number to another phone number.

In the event of a change of number the balance of the Premium-rate Service continues to be available on the new subscriber call number.

❖ **CONDITIONS OF USE:**

The service is only available to Business Subscribers who pay the one-off fee.

❖ **ONE-OFF FEE OF THE SERVICE:**

Change of call number per event	HUF 6,900
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6.2. Change of service

CHANGE OF SERVICE FROM POSTPAID TO PREPAID SUBSCRIPTION

Regarding its individual call numbers, the Business Subscriber may switch to prepaid subscription in accordance with the conditions and fees set out in the Residential GTC.

6.3. Switch between Mobile Internet rate plans

This service enables the Business Subscriber to switch from the existing Mobile Internet rate plan to another rate plan, unless otherwise provided, in accordance with the terms and conditions of the Individual Subscription Contract (ISC).

The Operator agrees to perform the switch between rate plans when the switch takes place between two cycles. The fee for the switch between rate plans will be listed on the next invoice.

❖ **RESTRICTIONS ON USE:**

The switch between rate plans requires the amendment of the ISC. This rule may not apply in the event of a switch between rate plans that is a result of a mobile phone purchase related promotion.

It is not possible to switch to a closed rate plan that is no longer sold.

❖ **ONE-OFF FEE OF THE SERVICE:**

Switch between rate plans is free of charge for the Subscriber's individual call numbers.

6.4. Satellite service

The Satellite service allows international calls to be made to international satellite systems.

Call type	Codes	Price incl. VAT HUF/min.
Inmarsat - A phone and fax	+8701, +8711, +8721, +8731, +8741	1,630.00
Inmarsat - B phone, fax and data	+8703, +8713, +8723, +8733, +8743	1,300.00
Inmarsat - M phone, fax and data	+87061...+87069, +87161...+87169, +87261...+87269, +87361...+87369, +87461...+87469	1,300.00
Inmarsat - mini M phone, fax and data	+87076, +87077, +87176, +87276, +87376, +87476	1,300.00

Inmarsat GAN M4 HSD digital phone, fax and data	+87060, +87078, +87160, +87260, +87360, +87460	3,460.00
Iridium basic service	+8817 xx xx xx xx	1,220.00
Iridium value-added service	+8816 xx xx xx xx	2,360.00
Thuraya	+882 16 xx xx xx xx xx	760.00
EMSAT	+882 13 xx xx xx	760.00
EMSAT mobile	+882 13 xx xx xx	760.00

The fee for SMS sending is equal to the SMS sending fee applicable to SMS messages sent to international networks.

❖ **CONDITIONS OF USE:**

The service becomes available after registration (i.e. after it is ordered via the customer service contact points described in the ISC) and it may only be used from the Operator's network.

❖ **FEES:**

The registration for the service is free of charge.

6.5. Special call number

With this service, the Business Subscriber may choose a call number (from the available number range) that is easy to remember. Information about the currently available numbers is available via the customer service contact points described in the ISC.

The Business Subscriber may choose a number from the following categories:

1st category: A call number consisting of the same digits or a number and then the same digits.

2nd category: An easy-to-remember call number consisting of a combination of two digits generated by a special algorithm.

3rd category: An easy-to-remember call number consisting of a combination of two or three digits.

❖ **CONDITIONS OF USE:**

The service is available against a one-off fee.

❖ **THE ONE-OFF FEE OF THE SERVICE:**

	Price incl. VAT
Special call number	
1 st category*	HUF 1,270,000
2 nd category	HUF 130,000
3 rd category	HUF 30,000

* The Operator reserves the right to sell the special call numbers falling into the 1st category on different terms.

6.6. Unique call number

With this service, the Business Subscriber may choose any call number from the available number range.

❖ **CONDITIONS OF USE:**

The service is available against a one-off fee.

❖ **THE ONE-OFF FEE OF THE SERVICE:**

	Price incl. VAT
Unique call number/subscriber call number	HUF 14,900

6.7. Videophone and videophone call forwarding

The videophone and videophone call forwarding service is available to every subscriber who has a suitable phone provided that both the caller and the called party are in an area of at least 3G coverage. No separate order is required for using this service.

❖ FEES OF USE:

		Fee
Monthly fee		free of charge
Within the Operator's network	during all periods	HUF 95.00/minute
Outside the Operator's network	during all periods	HUF 120.00/minute
Calls placed in international directions	during all periods	HUF 320.00/minute
Call initiation during roaming	during all periods	HUF 955.00/minute
Receiving incoming calls while roaming	during all periods	HUF 320.00/minute
Call forwarding	within the Operator's network	free of charge
	outside the Operator's network	HUF 110/minute

For all rate plans, traffic fee measurement occurs in one minute increments. Each unit started is chargeable.

6.8. MobileShopping

Using this service, subscribers can use their mobile phones to purchase products and services. Under and in a way included in the ISC, the Operator reserves the right to resell and reinvoice under its own name (and in the same form), along with the telecommunications services it provides, the products and services purchased from the Partner and to collect the price of such products and services from the Subscriber against its Universal Balance.

The detailed conditions of using the service under a business subscription contract are set out in Annex 1/A (Postpaid Tariff Schedule) of the Residential GTC, on the proviso that Yettel makes the service available for all of the Business Subscriber's call numbers, and will block the availability - for individual numbers or generally for all call numbers covered by the ISC - upon the Business Subscriber's request within 72 hours.

6.9. Mobile Marketplace Shopping service (Windows)

Yettel's Subscribers can purchase products in the "Windows Store" on their mobile device using their Credit Limit or Universal Balance. Yettel may define the maximum amount of purchases made against the Credit Limit or Universal Balance, which will be published by the Operator on its website. A criterion for purchase is that the Subscriber has a device equipped with Windows Phone 7.5 or higher version operating system.

The detailed conditions of using the service under a business subscription contract are set out in Annex 1/A (Postpaid Tariff Schedule) of the Residential GTC, on the proviso that Yettel makes the service available for all of the Business Subscriber's call numbers, and will block the availability - for individual numbers or generally for all call numbers covered by the ISC - upon the Business Subscriber's request within 72 hours.

6.10. Mobile Marketplace Shopping Service (Google)

Yettel's Subscribers can purchase products and services in the Play Store using their Credit Limit or Universal Balance. Yettel may define the maximum amount of purchases made against the Credit Limit or Universal Balance, which will be published by the Operator on its website.

The detailed conditions of using the service under a business subscription contract are set out in Annex 1/A (Postpaid Tariff Schedule) of the Residential GTC, on the proviso that Yettel makes the service available for all of the Business Subscriber's call numbers, and will block the availability - for individual numbers or generally for all call numbers covered by the ISC - upon the Business Subscriber's request within 72 hours.

6.11. Mobile Marketplace Shopping service (Samsung)

Yettel Subscribers can purchase products and services in the "Galaxy Apps" store using their Credit Limit or Universal Balance. Yettel may define the maximum amount of purchases made against the Credit Limit, which will be published by the Operator on its website.

The detailed conditions of using the service under a business subscription contract are set out in Annex 1/A (Postpaid Tariff Schedule) of the Residential GTC, on the proviso that Yettel makes the service available for all of the Business Subscriber's call numbers, and will block the availability - for individual numbers or generally for all call numbers covered by the ISC - upon the Business Subscriber's request within 72 hours.

6.12. Mobile content provisioning

The Business Subscriber may only purchase Mobile content services against the Universal Balance for the individual call numbers as specified in Section 7 of the Residential GTC, and the balance needs to be sufficiently large to cover the expenses of such services.

If the Business Subscriber has failed to create a Universal Balance by top-up or is not eligible for the monthly credit limit provided by the Operator, or has surrendered their right to use it, the Subscriber cannot use the service.

The detailed conditions of using the service under a business subscription contract are set out in Annex 1/A (Postpaid Tariff Schedule) of the Residential GTC, on the proviso that Yettel makes the service available for all of the Business Subscriber's call numbers, and will block the availability - for individual numbers or generally for all call numbers covered by the ISC - upon the Business Subscriber's request within 72 hours.

The available mobile content services are as follows:

- Premium-rate voice services;
- NewsCocktail;

6.13. Adult content blocking

The adult content blocking service, if ordered, restricts the Business Subscribers' access to adult (i.e. violent or erotic) content available via voice calls at premium rates or traffic fees. The service may be ordered through customer service (by phone, email or mail).

Adult content blocking includes the following services.

- Adult voice blocking: this service blocks all calls to numbers in the 90 number range and access to premium-rate content services available via Go Mobile Portal. **Premium-rate calls made to numbers in the 91 number range and four- or five-digit short numbers are permitted.**

❖ SERVICE FEE:

Ordering and cancelling content blocking is free of charge.

6.14. Received premium-rate SMS service barring

The Operator does not provide SMS-based premium-rate services at the date of these GTC.

6.15. [To be edited]

6.16. Requesting a copy of the contract

The Business Subscriber may request a copy of the concluded Individual Subscription Contract via the customer service contact points indicated in the ISC. The contract copy contains the details indicated in the contract on the signing date and, for terminated contracts, the fact and date of termination.

Yettel will send the contract copy to the Subscriber within 8 days from the request.

❖ CONDITIONS OF USE:

- can be requested any time during the term of the subscription,
- can be requested within the (one-year) statute of limitations period from the termination of the subscription,
- postal address for sending must be provided (if not available, it will be sent to the Business Subscriber's registered office recorded in Yettel's system),
- payment of the fee if a service subject to a fee is used: for existing contracts in arrears (against invoice), while for terminated subscriptions upon request.

❖ RESTRICTIONS ON USE:

- the order can be placed within 1 year from the termination of the subscription,
- for terminated contracts, if the use of the service is subject to a fee, the fee must be paid with the order.

❖ FEE:

The service can be used free of charge.

6.17. Immediate contract status

The Business Subscriber may request a document from Yettel with a content identical to the Individual Subscription Contract as at a given date via the customer service contact points indicated in the ISC.

The document contains the status in time designated by the Subscriber and, for terminated contracts, the fact and date of termination.

Yettel will send the document to the Subscriber within 8 days from the request.

❖ CONDITIONS OF USE:

- Individual subscription contract concluded on or after 1 December 2015, i.e. in the following cases:
 - the provision of the Service first started after this date (call number activation), or
 - the Prepaid balance was topped up after this date, or
 - the loyalty period undertaken by the Postpaid Subscriber expired after this date.
- can be requested at any time during the term of the subscription;
- can be requested within the (one-year) statute of limitations period from the termination of the subscription;
- an email address or postal address for sending must be provided (if not available, it will be sent to the Business Subscriber's contact details or registered office recorded in Yettel's system);
- payment of the fee if a service subject to a fee is used: for existing contracts in arrears (against monthly invoice), while for terminated subscriptions upon request.

❖ RESTRICTIONS ON USE:

- the status can be specified for a time within 1 year from when the request was communicated to Yettel;
- for terminated contracts, if the use of the service is subject to a fee, the fee must be paid with the order.

❖ FEE:

The service can be used free of charge.

6.18. Green numbers

'Green' i.e. free-phone numbers are telephone numbers that can be called only from Hungary, free of charge, where call charges are paid by the person receiving the call. In addition to the traffic fee, Business Subscribers must also pay a monthly fee to use the service.

The conditions for calling green numbers remain unchanged when using this service.

Service-related fees:

SERVICE CONNECTION FEES:

Green number	HUF 15,250 (HUF 12,007.87 + VAT)
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MONTHLY FEE FOR THE SERVICE:

Green number	HUF 4,358.64 (HUF 3,432 + VAT)
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Calls to a green number can be made free of charge from Hungary.

The person receiving the call will be charged the following usage fees:

- If the termination number is a Yettel subscriber phone number, in all periods HUF 30.7 + VAT (HUF 39.00 incl. tax) per minute
- If the endpoint of the Domestic Green Number is a phone number outside the network or a domestic landline phone number, in all periods HUF 37 + VAT (gross HUF 47 Ft) per minute

If the endpoint of the Domestic Green Number is a Yettel subscriber phone number:	Minute fee	
	net	gross
	HUF 30.7	HUF 39
If the endpoint of the Domestic Green Number is a phone number outside the network or a domestic landline phone number	Minute fee	
	net	gross
	HUF 37	HUF 47

The endpoint of the green number must be a domestic Yettel phone number, or a phone number belonging to another domestic mobile operator, or a domestic landline phone number. The receipt of international calls is not provided by the Operator. The generation of traffic by the endpoint in international networks (roaming) is considered unacceptable use by the Operator.

Call charges for international green numbers (+36 80 1xx xxxx, +36 80 9xx xxx)

Calls to international green numbers are charged at HUF 45 (HUF 35.43 + VAT) for all rate plans and in any period of the day.

The service will be available from 21 June 2019.

7. DIRECTORY SERVICES

7.1. Fees for calling the directory services

Fees for calling the Telekom National Universal Domestic Directory service (11800)*: from within Hungary, in all periods, per call	HUF 165.00
Fees for calling the Magyar Telekom Commercial Domestic directory Service (11818)**: from within Hungary, in all periods, per call	HUF 230.00
Fees for calling the Magyar Telekom International and Special Directory Service (11824)***: from within Hungary, in all periods, per minute	HUF 350.00

* The universal domestic directory service on 11800 is available 24/7 without any distinction in terms of traffic. A maximum of 4 inquiries can be made during one call about retail and Business Subscribers' landline and mobile telephone numbers made available by domestic communications operators, subject to the prior consent of data subjects; telephone numbers can be requested by providing address information and vice versa. Additionally, the services described in Sections III.7.2 and III.7.3 are also available.

** The domestic commercial directory service on 11818 is available 24/7 without any distinction in terms of traffic. A maximum of 4 inquiries can be made during one call about retail and Business Subscribers' landline and mobile telephone numbers made available by domestic communications operators, subject to the prior consent of data subjects; telephone numbers can be requested by providing address information and vice versa.

*** The international and special directory service on 11824 are available 24/7 without any distinction in terms of traffic. The following information can be requested during a call:

- using an international directory service, an inquiry can be made about whether a person identified by name and address is a subscriber of a telephone operator and if yes, what their phone number is,
- email and website addresses in the public interest (e.g. timetables, exchange rates, bank card information, cinema and theatre programmes),
- special information that can be found, for example, in lexicons, encyclopaedias, collections (e.g. in the field of literature, history, etc.)
- contents of personal classified ads (e.g. real estate, vehicles and jobs).

The operator answering the 11824 call looks for and provides the requested information based on the criteria provided by the Subscriber. The directory service provider only provides operator services (i.e. seeking and providing the requested information); it assumes no liability for the authenticity and accuracy of the content of the information. Whenever it provides information, the directory service provider identifies the source of the data/information.

The discounts included in the tariff packages and services (e.g. monthly airtime credit, favourable tariff schedules for standard-rate calls) may not be used for calling directory services.

8. FEES AND INVOICING POLICIES APPLICABLE TO INTERNATIONAL AND ROAMING TRAFFIC

8.1. *International zones*

Zone 1

Australia landline, Austria landline, Czech Republic landline, Finland landline, France landline, Greece landline, the Netherlands landline, Israel landline, Canada, Great Britain and Northern Ireland landline, Germany Landline, Norway landline, Italy/Vatican landline, Romania landline, Spain landline, Switzerland landline, Sweden landline, Slovakia landline, the USA (including the American Virgin Islands, Puerto Rico and Hawaii)

Zone 2

Belgium landline, Bosnia-Herzegovina landline, Bulgaria, Czech Republic mobile, Denmark landline, Greece mobile, Croatia landline, Ireland landline, Japan landline, Poland landline, Germany mobile, Norway mobile, Russia, Romania mobile, Slovakia mobile, Slovenia landline, Ukraine

Zone 3

Andorra, Australia mobile, Austria mobile, Belgium mobile, Bosnia-Herzegovina mobile, Croatia mobile, Cyprus landline, Denmark mobile, Estonia landline, Finland mobile, France mobile, Great Britain and Northern Ireland mobile, Hong Kong, Ireland mobile, Israel mobile, Italy/Vatican mobile, Japan mobile, Latvia landline, Liechtenstein landline, Lithuania landline, Luxembourg landline, Moldova landline, Monaco, Montenegro, the Netherlands mobile, North Macedonia, Poland mobile, Portugal landline, Serbia, Singapore, Slovenia mobile, Spain mobile, Sweden mobile, Switzerland mobile, Turkey

Zone 4

Albania, Algeria, Angola, Argentina, Azerbaijan, Bahrain, Barbados, Bermuda, Brazil, Cyprus mobile, South African Republic, United Arab Emirates, Estonia mobile, Belarus, French Guyana, the Philippines, Georgia, Guadeloupe, Guatemala, Guinea, Dutch Antilles, Iceland, Cameroon, Kazakhstan, Columbia, Republic of Korea, Latvia mobile, Libya, Liechtenstein mobile, Lithuania mobile, Luxembourg mobile, Malaysia, Malta, Morocco, Martinique, Mexico, Moldova mobile, Self-Governing Palestinian Territories, Panama, Peru, Portugal mobile, San Marino, Seychelles, St. Pierre and Miquelon, St. Vincent and Grenadine Islands, Saudi Arabia, Syria, Sudan, Tanzania (including Zanzibar), Thailand, Tunisia, Uganda, New Zealand, Uruguay, Venezuela, Zambia, Zimbabwe

Zone 5

Benin, Bhutan, Bolivia, Burundi, Chile, Costa Rica, Dominican Community, Dominican Republic, Ecuador, Egypt, Ivory Coast, Ethiopia, Faeroe, Gabon, Ghana, Gibraltar, Honduras, India, Indonesia, Iraq, Iran, Jamaica, Yemen, Jordan, Qatar, Kenya, Kyrgyzstan, Cuba, Kuwait, Lesotho, Lebanon, Liberia, Malawi, Mauritius, Myanmar, Mongolia, Mozambique, Namibia, Nicaragua, Niger, Nigeria, Oman, Armenia, Papua New Guinea, Reunion, Salvador, Senegal, Swaziland, Tajikistan, Taiwan, Turkmenistan, Uzbekistan

Zone 6

Afghanistan, American Samoa, Anguilla, Antigua and Barbuda, Aruba, Ascension, external territories of Australia (Antarctica, Norfolk Island), Bahamas, Bangladesh, Belize, Guinea Bissau, Botswana, British Virgin Islands, Brunei, Burkina Faso, Comoros and Mayotte, Cook Islands, Chad, Diego Garcia, Djibouti, Equatorial Guinea, Eritrea, Northern Marianas, Falkland Islands, Fiji, French Polynesia, Gambia, Grenada, Greenland, Guam, Guyana, Haiti, Cayman Islands, Cambodia, East Timor, China, Kiribati, Congo, Democratic Republic of Congo (Zaire), Democratic People's Republic of Korea, Central African Republic, Laos, Madagascar, Macao, Maldives, Mali, Marshall Islands, Mauritania, Midway Islands, Micronesia, Montserrat, Nauru, Nepal, Niue, Pakistan, Palau, Paraguay, Pitcairn Islands, Rwanda, Solomon Islands, Sao Tomé and Príncipe, Sierra Leone, Sri Lanka, St. Kitts and Nevis, St. Lucia, Suriname, Samoa, St. Helena, Somalia, Togo, Tokelau, Tonga, Trinidad and Tobago, Turks and Caicos Islands, Tuvalu, New Caledonia, Vanuatu, Vietnam, Wake Island, Wallis and Futuna, Republic of Cape Verde

8.2. **International tariff schedule**

8.2.1. *Minute fees for international calls*

	International
Tariff zone	Gross
Tariff zone 1	HUF 91.00
Tariff zone 2	HUF 142.00
Tariff zone 3	HUF 162.00
Tariff zone 4	HUF 193.00
Tariff zone 5	HUF 270.00
Tariff zone 6	HUF 529.00

The invoicing increment for international calls is the same as the invoicing increment of the given rate plan.

8.2.2. *MMS sending from Hungary to international networks*

MMS sending fee from Hungary to international network, regardless of the rate plan, in every cycle: HUF 216.50 per MMS.

Recipients can receive MMS messages free of charge.

8.2.3. *Fees for calling an International green number (06 80 0xx xxx) or a Universal green number (00 800 xxxx xxxx):*

The calling of international green numbers within the network are free of charge in all periods for all rate plans. The fee for calling universal green numbers is HUF 45.00 per minute.

8.2.4. *International call barring*

As part of the basic service, the Business Subscriber may place calls to foreign numbers. The Subscriber may limit access to the service by enabling the international call barring service, however, this will apply mutatis mutandis during roaming.

❖ **CONDITIONS OF USE:**

The service is available for any mobile phone if the Business Subscriber has ordered it for the associated call number.

When the service is ordered, each Business Subscriber will get the same network password of 1111 which they may use to activate or cancel the call barring. No password will be necessary for status queries.

❖ **MONTHLY FEE FOR THE SERVICE:**

The monthly fee for the service is HUF 243.3 net for each call number, unless provided otherwise in the ISC.

8.3. **Roaming traffic fees and invoicing policies**

The fees of the services will be paid by the Business Subscriber in accordance with the ISC or, unless provide otherwise in the ISC, the Tariff Schedule of the Operator.

As the Operator acts as an intermediary of the roaming service, the duration of calls is always measured by the roaming partner, while the invoicing of initiated calls is carried out in accordance with the Operator's relevant Tariff Schedule.

The Operator will charge the fees listed in the tables below for calls, data traffic, SMS and MMS messages initiated from or received abroad ("roaming traffic").

The fee for **initiated calls, sending SMS/MMS and for data traffic** will be determined according to the tariff zone of the country whose operator's network is used and depending on the direction in which the call is placed.

If the roaming operator provides the Operator's Subscriber the possibility to make an initiated call or to send an SMS free of charge (e.g. an emergency call or any other toll-

free call), the call will be free of charge. In any other case, the prices specified in the table will apply.

If the foreign roaming operator charges a fee for initiating the call according to its own tariff schedule, the Operator will invoice the Subscriber HUF 60.00 for an unsuccessful call.

When **receiving incoming calls abroad**, the Subscriber will be charged a fee according to the tariff zone of the country whose network is used.

Roaming tariff zones:

Zone 1

Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus (North Cyprus: zone 2), Czech Republic, Denmark, Estonia, Finland, France, French Guyana, Germany, Gibraltar, Greece, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, the Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, St. Martin, Sweden, United Kingdom

Zone 2

Australia, Bosnia and Herzegovina, Brazil, Canada, China, Egypt, Hong Kong, India, Indonesia, Israel, Japan, Kosovo, Malaysia, Morocco, Mexico, Montenegro, New Zealand, North Cyprus, Republic of Korea (South Korea), Russia, Switzerland, Serbia, Singapore, Taiwan, Thailand, Turkey, Ukraine, United Arab Emirates, USA

Zone 3

Afghanistan, Albania, Algeria, Angola, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Azerbaijan, the Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Benin, Bermuda, Bolivia, British Virgin Islands, Brunei, Cameroon, Cayman Islands, Cambodia, Chile, Colombia, Costa Rica, Democratic Republic of Congo, Dominican Community, Dominican Republic, Ecuador, El Salvador, Equatorial Guinea, Ethiopia, Faroe Islands, Fiji Islands, Gambia, Georgia, Ghana, Grenada, Guatemala, Guinea, Guyana, Haiti, Honduras, Iraq, Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Laos, Lebanon, Liberia, Macao, Madagascar, Maldives, Mali, Mauritius, Moldavia, Moldova, Mongolia, Mozambique, Myanmar, Namibia, Nepal, Nicaragua, Niger, Nigeria, North Macedonia, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Puerto Rico, Qatar, Republic of Cape Verde, Samoa, Saudi Arabia, Senegal, Seychelles, Sierra Leone, South African Republic, Sri Lanka, St. Kitts and Nevis, St. Lucia, St. Vincent and the Grenadines, Tajikistan, Tanzania, the Philippines, Trinidad and Tobago, Tunisia, Turkmenistan, Turks and Caicos, Uganda, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zambia, Zimbabwe

Zone 4

[Satellite and maritime roaming](#)

- TIM Italy (Maritime)
- OnAir (Satellite)
- AeroMobile (Satellite)
- Thuraya (Satellite)
- Simmin Island (Maritime)
- Vodafone Malta (Maritime)

The Operator makes the currently applicable information on **roaming tariff zones** available to subscribers on its website and more information is available via the customer service contact points indicated in the ISC or from the 24-hour Call Centre.

The fees charged for roaming services described in detail herein provided by the Operator do not apply to regulated voice- data- and SMS-services used while roaming provided by an alternative roaming service provider as these services are subject to the tariffs charged by the given alternative roaming service provider. The Service Provider does not charge the Subscriber any fee for the change between the Service Provider and the alternative service provider, required for the Subscriber to use the services of the alternative roaming service provider.

8.3.1. Domestic Tariff roaming tariff schedule

Domestic Tariff roaming tariff schedule means the tariff schedule complying with Regulation (EU) No 531/2012 and the rules of Regulation (EU) 2015/2120 abolishing retail roaming surcharges. From 15 June 2017, under the regulations referred to above, subscribers - as a rule - can use the Operator's mobile services in roaming tariff zone 1 at the fees applicable to domestic traffic outside the Operator's network; so after 15 June 2017, roaming fees will mean the fees applicable to roaming in roaming tariff schedule zones 2, 3 and 4, as specified in Section 8.3.2.

Conditions of fair use in roaming tariff zone 1:

Exercising the option provided by the applicable European Union legislation (Commission Implementing Regulation (EU) 2016/2286), the Operator introduces conditions of fair use in order to prevent the abuse or misuse of roaming services. Accordingly, the Regulated European roaming tariff schedule applies to use during the Subscriber's customary residence in Hungary or their temporary travels in roaming tariff zone 1. In light of the above, the average stay of or consumption by the Subscriber in roaming tariff zone 1 over a 4-month period may not exceed

- 50% of their logins to the mobile network within Hungary and in roaming tariff zones 2-3; or
- 50% of their traffic (voice, SMS, MMS, data) generated within Hungary and in roaming tariff zones 2-3.

The Operator may inspect the use of the call number to verify compliance with the above condition, with the inspection covering the 4 months preceding the date of the inspection. If the Operator detects a breach of the above conditions of fair use, it will immediately send an SMS/email to the Subscriber, advising them that failure to comply with the conditions of fair use within 2 weeks of the date of the notice (i.e. the nature of use does not change) will result in charging a combined fee to the Subscriber for the use of the affected services in roaming tariff zone 1, consisting of the domestic fee plus the following surcharge - as long as they are in breach of the conditions of fair use. The Operator will be entitled to charge the following surcharges in addition to the relevant domestic fees during the period of breach of the conditions of fair use:

- *making voice calls: net HUF 8.58/minute, gross HUF 10.90/minute*
- *receiving voice calls: net HUF 4.21/minute, gross HUF 5.35/minute*
- *sending text messages (SMS): net HUF 1.57/SMS, gross HUF 1.99/SMS*
- *Sending MMS: net HUF 7.80/MMS, gross HUF 9.91/MMS*
- *data traffic: net HUF 0.59/MB, gross HUF 0.62/MB*

As part of the conditions of fair use, the Operator sets a data quota for each renewing Mobile Net plan that can be used from the respective renewing Mobile Net within the European Union (and other countries of roaming tariff zone 1) without incurring any additional charges. If the data amount specified is used up, the Operator becomes eligible to charge a surcharge in addition to the domestic fee until the domestic data quota is used up (Section 8.3.1). After the exhaustion of the domestic data quota, the roaming data service may be used by ordering Mobile Net.

The Operator may request the Business Subscriber to certify having a close connection to Hungary. In this regard, the Operator may request the presentation of one of the following documents to verify that the Subscriber complies with the conditions of fair use:

- for Business Subscribers, a public utility bill not older than 4 months, issued for a place of consumption that is the Subscriber's registered office, branch office or establishment in Hungary that is registered with the Operator;
- for Business Subscribers, an effective agreement (e.g. lease agreement) entitling the Subscriber during the last 4 months to use the real property registered with the Operator as the Subscriber's registered office, branch office or establishment in Hungary;
- one of the documents listed in Annex 5 of the GTC.

If the Subscriber fails to present the above documents as reliable evidence to prove its compliance with the conditions of fair use, the Subscriber will only be able to use the mobile services in roaming tariff zone 1 for a fee equalling the domestic fee plus the above surcharge as long as it is in breach of the conditions of fair use in relation to its stay in Hungary.

Domestic Tariff roaming tariff schedule (voice)

	Calls made to Hungarian networks	Fees of calls made in any other direction*		Fees for receiving calls
		To tariff zone 1	To tariff zones 2, 3 and 4	
Tariff zone 1	The fee and the invoicing increment correspond to the relevant minute fees and invoicing increments of the rate plan for calls made to other domestic mobile and landline networks	The fee and the invoicing increment correspond to the relevant minute fees and invoicing increments of the rate plan for calls made to other domestic mobile networks	HUF 335/minute	free of charge

* Except for calls to Hungarian networks.
Each unit started is chargeable.

Traffic fees are measured on a per-minute basis in the following cases:

- Each unit of call made from tariff zone 1 to tariff zones 2, 3 and 4 is subject to a fee.

Surcharge in roaming tariff zone 1: In the event the conditions of fair use set out in Section 8.3.1 herein are not met, Yettel will be entitled to charge surcharge in the following amount:

- for initiated voice calls (including forwarded voice calls), HUF 10.90/minute gross;
- for received voice calls, HUF 5.35/minute gross.

The surcharge is charged on a per-second basis.

If the fee (applicable within Hungary) for the domestic call made to the relevant network exceeds HUF 87.43 per minute including taxes, the fee for such calls will correspond to the domestic call fee that is applicable within Hungary.

If the combined domestic fee and surcharge exceeds HUF 87.43 per minute including taxes, only a part of the surcharge will be invoiced to ensure that the combined fee does not exceed HUF 87.43 per minute including taxes.

Domestic Tariff roaming tariff schedule (SMS)

	SMS sent to Hungarian networks	Fees of SMSs sent in any other direction*	
		To tariff zone 1	To tariff zones 2, 3 and 4
Tariff zone 1	The fee corresponds to the relevant fee of the rate plan for SMS messages sent to other domestic mobile networks	The fee corresponds to the fee of the rate plan for SMS messages sent to other domestic mobile networks	

Surcharge in roaming tariff zone 1: In the event the conditions of fair use set out in Section 8.3.1 herein are not met, Yettel will be entitled to charge surcharge in the following amount: HUF 1.99/text message gross.

If the fee (applicable within Hungary) for an SMS message sent to the relevant domestic network exceeds HUF 27.61, including taxes, the fee for sending such messages will correspond to the domestic SMS sending fee that is applicable within Hungary. If the combined domestic fee and surcharge exceeds HUF 27.61/SMS including taxes, only a part of the surcharge will be invoiced to ensure that the combined fee does not exceed HUF 27.61/SMS including taxes.

Recipients can receive SMS messages free of charge.

Domestic Tariff roaming tariff schedule (MMS)

During roaming, in roaming tariff zone 1, the fee of MMS sending corresponds to the relevant fee of the rate plan for MMS messages sent to other domestic mobile networks.

Recipients can receive MMS messages free of charge.

The GPRS-based access services and the MMS service may only be used during roaming by Subscribers that have the given GPRS-based access service (except for the Digital Welfare and Digital Welfare 2 GB data rate plans) and the MMS service.

Surcharge in roaming tariff zone 1: In the event the conditions of fair use set out in Section 8.3.1 herein are not met, Yettel will be entitled to charge surcharge in the following amount: HUF 9.91/MMS.

If the fee (applicable within Hungary) for the domestic MMS sent to the relevant network exceeds HUF 92.04, the fee for such MMS will correspond to the domestic MMS fee that is applicable within Hungary. If the combined domestic fee and surcharge exceeds HUF 92.04/MMS, only a part of the surcharge will be invoiced to ensure that the combined fee does not exceed HUF 92.04/MMS.

Domestic Tariff roaming tariff schedule (GPRS-based services, mobile internet)

	Service fee*
Tariff zone 1	the fee and the invoicing increment of the service in tariff zone 1 correspond to the domestic data traffic fee and invoicing increment of the rate plan

*If the Subscriber does not order a supplementary service providing Roaming discount (Section III.8.3.6.)

Surcharge in roaming tariff zone 1: Yettel will be entitled to charge a surcharge of HUF 0.62/MB gross in the following cases:

- In the event the conditions of fair use set out in Section 8.3.1 herein are not met, or

- Once the data quota available for roaming tariff zone 1 included in the rate plan or the supplementary mobile internet service has been exhausted, until the domestic data quota is used up.

If the fee (applicable within Hungary) for the domestic data traffic exceeds HUF 76.10/MB including taxes, the fee for such traffic will correspond to the domestic fee that is applicable within Hungary. If the combined domestic fee and surcharge exceeds HUF 76.10/MB including taxes, only a part of the surcharge will be invoiced to ensure that the combined fee does not exceed HUF 76.10/MB including taxes.

The GPRS based online and Internet services may only be used abroad if there is an effective GPRS roaming contract between the specific foreign operator and Yettel. The current list of countries with effective roaming contracts with the Operator is available on the Operator's website.

GPRS roaming zones are the same as the Operator's voice roaming zones.

The Subscriber can use the GPRS-based Internet service with any plan offering GPRS-based Internet access in any period during roaming.

The GPRS-based roaming Internet access may be cancelled and ordered again by the Subscriber at any time free of charge.

During roaming, the traffic fee applicable to roaming must be paid for all GPRS-based Internet use. Discounts applicable to domestic traffic do not apply to roaming traffic (with the exception of roaming tariff zone no. 1).

The GPRS traffic is the total uploaded and downloaded data amount generated by the data calls made in the course of data transmission; this data amount includes useful data and also data for the purpose of managing, validating and protecting information. As a result, the device's GPRS counter shows different data amounts than those listed in the call data. The reasons behind these differences may be that the GPRS counter of the device uses a different measuring increment than the one used by the Operator: for instance, the device may use 1 kB increments while the invoicing increment for roaming used by Yettel is 0.1 MB or the invoicing increment for the Mobile Data Roaming 10 service is 10 kB. Rounding rules (which are detailed in Section III.3.1 and this Section of this Annex of the GTC) used by the Operator may also be different from those of the foreign operator.

The Operator will not assume any liability for the quality of the GPRS service provided by the foreign operator.

8.3.2. Roaming fees

Roaming fees (Non-Domestic Tariff roaming tariff schedule, voice)

	Calls made to Hungarian networks	Fees of calls made in any other direction		Fees for receiving calls
		To tariff zone 1	To tariff zones 2, 3 and 4	
Tariff zone 2	HUF 325/minute	HUF 395/minute	HUF 395/minute	HUF 150/minute
Tariff zone 3	HUF 889/minute	HUF 935/minute	HUF 935/minute	HUF 375/minute

Traffic fees are measured on a per-minute basis in the following cases:

- Calls made from tariff zones 2, 3 and 4,
- Calls received in tariff zones 2, 3 and 4.

Each unit started is chargeable.

Roaming fees (Non-Domestic Tariff roaming tariff schedule, SMS)

	SMS sent to Hungarian networks	Fees of SMSs sent in any other direction	
		To tariff zone 1	To tariff zones 2, 3 and 4
Tariff zone 2	HUF 122 per SMS	HUF 122 per SMS	HUF 122 per SMS
Tariff zone 3	HUF 220 per SMS	HUF 220 per SMS	HUF 220 per SMS

Roaming fees (Non-Domestic Tariff roaming tariff schedule, MMS)

MMS sending fee during roaming in tariff zones 2, 3 and 4 regardless of the rate plan: HUF 76.60 per message.

Recipients can receive MMS messages free of charge.

The GPRS-based access services and the MMS service may only be used during roaming by Subscribers that have the given GPRS-based access service (except for the Digital Welfare and Digital Welfare 2 GB data rate plans) and the MMS service.

Roaming fees (Non-Domestic Tariff roaming tariff schedule, GPRS-based services, mobile internet)

	Service fee*
Tariff zone 2	HUF 10.00 / 0.1 MB
Tariff zone 3	HUF 247.20 / 0.1 MB
Tariff zone 4	HUF 577.91 / 0.1 MB

*If the Subscriber does not order a supplementary service providing Roaming discount (Section III.8.3.6.)

Data traffic is invoiced in zones 2, 3 and 4 by 0.1 MB increments as follows:

1. If the duration of the data traffic is shorter than 15 minutes, the entire traffic is invoiced rounded to 0.1 MB increments.
2. If the duration of the data traffic is longer than 15 minutes and the data amount does not reach 0.1 MB in the first 15 minutes, the entire traffic of that data traffic is added to the traffic of the next 15-minute period.
3. If the data amount reaches 0.1 MB in the second 15-minute period (with the traffic of the first 15 minutes added), the traffic is invoiced in 0.1 MB increments while the part exceeding the part divisible into 0.1 MB increments will be added to the traffic of the next 15-minute period.
4. Traffic is processed similarly to the above in the third and fourth 15-minute periods. However, when the duration of traffic reaches one hour, the traffic will be invoiced (rounded to 0.1 MB increments) regardless of the quantity.

Example: If the measured traffic for the first four 15-minute periods is 37 kB, 81 kB, 215 kB and 314 kB, the rounded and invoiced items for each 15-minute period are: 0 kB, 0.1 MB, 0.2 MB and 0.4 MB.

The GPRS based online Internet services may only be used abroad if there is an effective GPRS roaming contract between the specific foreign operator and Yettel. The current list of countries with effective roaming contracts with the Operator is available on the Operator's website.

GPRS roaming zones are the same as the Operator's voice roaming zones.

The Subscriber can use the GPRS-based Internet service with any plan offering GPRS-based Internet access in any period during roaming.

The GPRS-based roaming Internet access may be cancelled and ordered again by the Subscriber at any time free of charge.

During roaming, the traffic fee applicable to roaming must be paid for all GPRS-based Internet use. Discounts applicable to domestic traffic do not apply to roaming traffic (with the exception of roaming tariff zone no. 1).

The GPRS traffic is the total uploaded and downloaded data amount generated by the data calls made in the course of data transmission; this data amount includes useful data and also data for the purpose of managing, validating and protecting information. As a result, the device's GPRS counter shows different data amounts than those listed in the call data. The reasons behind these differences may be that the GPRS counter of the device uses a different measuring increment than the one used by the Operator: for instance, the device may use 1 kB increments while the invoicing increment for roaming used by Yettel is 0.1 MB or the invoicing increment for the Mobile Data Roaming 10 service is 10 kB. Rounding rules (which are detailed in Section III.3.1 and this Section of this Annex of the GTC) used by the Operator may also be different from those of the foreign operator.

The Operator will not assume any liability for the quality of the GPRS service provided by the foreign operator.

8.3.3. Roaming fees for calling domestic, international and universal green numbers

The fee for calling domestic, international and universal green numbers is the same as the fee for calling any Hungarian number.

The invoiced traffic may include roaming traffic generated within one year from the performance date.

8.3.4. Forwarded calls

The traffic fee of forwarded calls are paid by the Subscriber initiating call forwarding. In the case of unconditional call forwarding, the tariffs applicable to domestic mobile use will apply (*Section III.1.1*).

In the case of conditional call forwarding (busy, not available, does not respond), the Subscriber will be charged both the fees of incoming calls and outgoing calls abroad (III.8.3.1).

8.3.5. Roaming blocking

With this service, which can be ordered subject to payment of the monthly fee, the receiving of incoming calls, the making of calls, as well as SMS sending and data use can be restricted during one's stay abroad.

When the service is ordered, each Business Subscriber will get the same network password of 1111 which they may use to activate or cancel the call barring. No password will be necessary for status queries.

After the order is placed, the Business Subscriber must activate the service for the relevant call number. Activation is only possible within an area covered by the Operator's antenna system and by the given foreign network.

Incoming roaming call barring: If the service is activated and the number is dialled, the following recording is played to the caller: "*A hívott szám az előfizető kérésére nem kapcsolható. The dialled number cannot be connected at the subscriber's request.*"

Outgoing roaming call barring: the Subscriber will not be able to initiate roaming calls abroad, including data usage and SMS roaming calling directions.

Total roaming call barring: the Subscriber will not be able to initiate roaming calls abroad (including data usage and SMS roaming calling directions) or receive incoming calls, as they will not be able to connect to the foreign operator's network.

❖ MONTHLY FEE FOR THE SERVICE (NET):

Incoming roaming call barring	HUF 243.3
Outgoing roaming call barring	HUF 243.3
Total roaming barring	HUF 500

8.3.6. Supplementary services providing roaming discount (sales discontinued)

DISCOUNTED ROAMING MOBILE NETS						
Plan name	Net price	Initiating calls	Receiving calls	Extra minutes	Mobile Internet	Additional Extra data available to order**
World Net Weekly Ticket 100 MB	<i>One-off fee</i> HUF 2,657.30	none		none	100 MB	100 MB or 500 MB
World Net Daily Ticket 50 MB	<i>Daily fee</i> HUF 1,849	none		none	50 MB	100 MB or 500 MB
World Net Weekly Ticket 500 MB*	<i>One-off fee</i> HUF 2,657.30	none		none	500 MB	100 MB or 500 MB

* Valid within roaming tariff zone 2 in the specified countries.

**Extra 100 MB can be ordered for a one-off fee of HUF 920 including taxes or 500 MB for one-off fee of HUF 1,849 including taxes in addition to the specified data quota.

8.3.6.1. World Net Daily Ticket 50 MB (sales discontinued)

If this supplementary service is successfully ordered, the Subscriber will receive a 50 MB traffic quota available for roaming data traffic (download and upload) within roaming tariff zone no. 2, to be used within one calendar day.

Beyond the payment of the daily fee, during the period of availability the Subscriber will not be required to pay a data traffic fee up to the daily quota within roaming tariff zone no. 2.

The daily fee will be payable on a per-calendar day basis; a calendar day will be the period starting at 00:00 CET and ending at 24:00 CET. The daily fee will be charged for every calendar day on which the Subscriber uses data traffic within roaming tariff zone no. 2. After the service has been successfully ordered, the daily fee will be charged automatically when roaming traffic (initiated data traffic) is generated for the first time.

The service may be ordered in the Yettel App (by dialling the *111# code), at Yettel Points of Sale, through Yettel Account or the Call Centre, or by sending the VN1 code to the phone number 1750. Orders via SMS are made in two phases: the Operator will send a reply SMS and the Subscriber will be required to send a confirmation SMS replying to the Operator's SMS to complete the order. The Operator will send a confirmation SMS message after the service has been successfully ordered. SMS messages sent to 1750 are free of charge if sent from a location within Hungary; if they are sent from abroad, the current roaming tariff schedule will apply.

1. When the Subscriber starts using the World Net Daily Ticket 50 MB, i.e. at the time the Subscriber generates roaming data traffic for the first time in roaming tariff zone 2 after the successful order, they will receive an SMS informing them that the daily fee of the service has been charged.
2. When reaching 80% of the daily data traffic quota, the Subscriber will receive an SMS informing them that 80% of the daily quota has been used up.

3. When 100% of the daily data traffic quota is reached, the Operator will interrupt the ongoing data traffic and send an SMS informing the Subscriber that the daily quota has been used up. The Subscriber will be also informed that, until the expiry of the period of availability, data traffic will only be possible within roaming tariff zone 2 if the Subscriber makes a separate statement as follows:
 - a. The Subscriber purchases the "World Net Extra Ticket" option, or
 - b. orders a supplementary service providing another data roaming discount valid in roaming tariff zone 2 (e.g. World Net Weekly Ticket 100 MB), or
 - c. cancels the service, and thus the traffic will be charged based on the "Regulated European roaming tariff schedule" within roaming tariff zone 2
4. If the Subscriber does not request the availability of the service in accordance with the above then, after the daily quota has been reached, they will not be able to use the data roaming service on the given calendar day.
5. The service will remain active without a warning under the subscription until the service is cancelled. Therefore, from the next calendar day, if the Subscriber generates new data traffic within roaming tariff zone 2, they will be deemed to be using the World Net Daily Ticket 50 MB service again, i.e. another daily fee will be charged and the measurement of the daily quota will restart.

CONDITIONS OF USE:

- If the Subscriber does not use up the daily traffic quota, the remaining part may not be carried over to the next day.
- The daily quota included in the daily fee is available for use at any time during the given calendar day.
- The invoicing unit of the World Net Daily Ticket 50 MB is 1 kB for data traffic regarding all rate plans within roaming tariff zone 2.
- If the service is not ordered at the time of the conclusion of the Subscriber Contract, the service will be activated within 3 working days after the order at the latest.
- If the service is ordered at the same time the Subscription Contract is made, the service will be activated when the call number is activated.
- The Service is only available for data traffic.
- At the moment the daily quota is used up or the period of availability expires, the ongoing data traffic is interrupted by the Operator.
- To access the data component of the daily quota, data roaming must be enabled on the phone.

RESTRICTIONS ON USE:

The service is not available in combination with World Net Weekly Ticket 100 MB or other services providing a roaming data traffic discount within roaming tariff zone 2, with the Driver's Card or the Digitális Jólét (Digital Welfare) rate plan.

In the case of combined use of the Service and the Netroaming monitoring service, the latter only monitors a data service subject to a traffic fee (disregarding the daily fee for the World Net Daily Ticket 50 MB service and the one-time fees for extra data options).

8.3.6.2. World Net Weekly Ticket 100 MB (sales discontinued)

If this supplementary service is successfully ordered, the Subscriber will receive a 100 MB traffic quota available for roaming data traffic (download and upload) within roaming tariff zone 2 (weekly quota), which the Subscriber may use within 7 calendar days (period of availability).

In the case of roaming data traffic up to the weekly quota within the period of availability, the Subscriber will not be required to pay a traffic fee beyond the one-time fee.

The service will be automatically cancelled when the period of availability expires.

A calendar day will start at 00:00 CET and end at 24:00 CET.

The service may be ordered in the Yettel App (by dialling the *111# code), at Yettel Points of Sale, through Yettel Account or the Call Centre, or by sending the VN7 code to the phone number 1750. Orders via SMS are made in two phases: the Operator will send a reply SMS and the Subscriber will be required to send a confirmation SMS replying to the Operator's SMS to complete the order. SMS messages sent to 1750 are free of charge if sent from a

location within Hungary; if they are sent from abroad, the current roaming tariff schedule will apply.

1. If the service is ordered successfully, the period of availability of the Weekly Ticket 100 MB will start, and at the same time the Subscriber will receive an SMS informing them about the activation of the service and about charging the one-time fee.
2. When reaching 80% of the weekly data traffic quota, the Subscriber will receive an SMS informing them that 80% of the traffic quota has been used up.
3. When 100% of the weekly data traffic quota is reached, the Operator will interrupt the data roaming and notify the Subscriber of this via SMS. The Subscriber will be also informed in SMS that, until the expiry of the period of availability, data traffic will only be possible within roaming tariff zone 2 if the Subscriber makes a separate statement as follows:
 - a. The Subscriber purchases the "World Net Extra Ticket 100 MB" option, or
 - b. orders a supplementary service providing another data roaming discount for 7 calendar days, or
 - c. cancels the service, and thus the traffic will be charged based on the "Regulated European roaming tariff schedule" within roaming tariff zone 2.
4. If the Subscriber does not request the availability of the service in accordance with the above then, after the weekly quota has been reached, they will not be able to use the data roaming service within the given validity period.

CONDITIONS OF USE:

- If the Subscriber does not use up the weekly quota, the remaining part will be lost.
- The weekly quota included in the one-time fee of the service may be used at any time of day during the period of availability for data traffic within roaming tariff zone 2.
- The invoicing increment of the World Net Weekly Ticket 100 MB is 1 kB for all rate plans and all data traffic (download and upload) generated in a network within roaming tariff zone 2.
- If the service is not ordered at the time of the conclusion of the Subscriber Contract, the service will be activated within 3 working days after the order at the latest. By exception, the Subscriber may request a longer period before activation when ordering the service at the Yettel Points of Sale, through Yettel Account or the Call Centre.
- If the service is ordered at the same time the Subscription Contract is made, the service will be activated when the call number is activated.
- An SMS will be sent when the service has been successfully activated.
- Data roaming must be enabled on the phone for the service.

RESTRICTIONS ON USE:

The service is not available in combination with World Net Daily Ticket 50 MB, with the Driver's Card or Digital Welfare rate plan. If the Subscriber already has a World Net Daily Ticket 50 MB service, it will automatically be cancelled upon activating World Net Weekly Ticket 100 MB.

In the case of combined use of the Service and the Netroaming monitoring service, the latter only monitors a data service subject to a traffic fee (disregarding the daily fee for the World Net Weekly Ticket 100 MB service and the one-time fees for extra data options).

8.3.6.3. World Net Weekly Ticket Plus 500 MB (sales discontinued)

If this supplementary service is successfully ordered, the Subscriber will receive a 500 MB data traffic quota (weekly quota) available for roaming data traffic (download and upload) in certain countries within roaming tariff zone no. 2 (listed on Yettel's website: www.yettel.hu/roaming), which the Subscriber may use within 7 calendar days (period of availability).

In the case of roaming data traffic up to the weekly quota within the period of availability and within the countries listed above, the Subscriber will not be required to pay a traffic fee beyond the payment of the one-time fee.

The service will be automatically cancelled when the period of availability expires.

A calendar day will start at 00:00 CET and end at 24:00 CET.

The service may be ordered in the Yettel App (by dialling the *111# code), at Yettel Points of Sale, through Yettel Account or the Call Centre, or by sending the VN7+ code to the phone number 1750. Orders via SMS are made in two phases: the Operator will send a reply SMS and the Subscriber will be required to send a confirmation SMS replying to the Operator's SMS to complete the order. SMS messages sent to 1750 are free of charge if sent from a location within Hungary; if they are sent from abroad, the current roaming tariff schedule will apply.

1. If the service is ordered successfully, the period of availability of the World Net Weekly Ticket Plus 500 MB will start, and at the same time the Subscriber will receive an SMS informing them about the activation of the service and about charging the one-time fee.
2. When reaching 80% of the weekly data traffic quota, the Subscriber will receive an SMS informing them that 80% of the traffic quota has been used up.
3. When 100% of the weekly data traffic quota is reached, the Operator will interrupt the data roaming and notify the Subscriber of this via SMS. The Subscriber will also be informed via SMS that until the expiry of the period of availability data traffic will only be possible in the countries listed above if the Subscriber makes a separate statement as follows:
 - a. The Subscriber purchases the "World Net Extra Ticket 500 MB" option, or
 - b. orders a supplementary service providing another data roaming discount for 7 calendar days, or
 - c. cancels the service, and thus the traffic will be charged based on the "Regulated European roaming tariff schedule" within roaming tariff zone 2.
4. If the Subscriber does not request the availability of the service in accordance with the above then, after the weekly quota has been reached, they will not be able to use the data roaming service within the given validity period.

CONDITIONS OF USE:

- If the Subscriber does not use up the weekly quota, the remaining part will be lost.
- The weekly quota included in the one-time fee of the service may be used at any time of day during the period of availability for data traffic within the countries listed above.
- The invoicing increment of World Net Weekly Ticket Plus 500 MB is 1 kB regarding all rate plans and all data traffic (download and upload) generated in a network within the countries listed above.
- If the service is not ordered at the time of the conclusion of the Subscriber Contract, the service will be activated within 3 working days after the order at the latest. By exception, the Subscriber may request a longer period before activation when ordering the service at the Yettel Points of Sale, through Yettel Account or the Call Centre.
- If the service is ordered at the same time the Subscription Contract is made, the service will be activated when the call number is activated.
- An SMS will be sent when the service has been successfully activated.
- Data roaming must be enabled on the phone for the service.

RESTRICTIONS ON USE:

The service is not available in combination with Driver's Card or Digital Welfare rate plan. In the case of combined use of the Service and the Netroaming monitoring service, the latter only monitors a data service subject to a traffic fee (disregarding the daily fee for the World Net Weekly Ticket Plus 500 MB service and the one-time fees for extra data options).

8.3.6.4. *World Net Extra Ticket options (sales discontinued)*

The options listed below provide additional discounts for the supplementary roaming services providing a discount and specified in the above Sections 8.3.6.1-8.3.6.3 of the Tariff Schedule during the availability period of the supplementary services, which means that the Extra options may be used to increase the daily or weekly quota. If the option is successfully ordered, the quota will be added to the daily or weekly quota of the active supplementary roaming service of the subscription. The SMS messages providing information about the supplementary roaming services will therefore be sent out based on the summary of the quota available under the base daily/weekly quota and the ordered option (i.e. the Subscriber will not receive a separate message on the use or exhaustion of the option quota).

❖ CONDITIONS AND RESTRICTIONS OF USE:

- If the *World Net Extra Ticket* options are successfully ordered, they will be charged upon activation.
- The *World Net Extra Ticket* options may be ordered within the period of availability of the supplementary roaming services providing a discount, even if the daily or weekly quota of the roaming service providing the discount has not been used up yet.
- A *World Net Extra Ticket* option may be ordered unlimited times within the period of availability of the supplementary roaming services providing a discount.
- The *World Net Extra Ticket* option may be used within the period of availability of the supplementary roaming services providing a discount.
- The *World Net Extra Ticket* options may be ordered via MyMenu (by dialling the *111# code), at Yettel's Points of Sale, through Yettel Account or the Call Centre, or by sending the SMS order code included in the description of the option to the phone number 1750. Orders via SMS are made in two phases: the Operator will send a reply SMS and the Subscriber will be required to send a confirmation SMS replying to the Operator's SMS to complete the order. The Operator will send a confirmation SMS message after the service has been successfully ordered. SMS messages sent to 1750 are free of charge if sent from a location within Hungary; if they are sent from abroad, the current roaming tariff schedule will apply.
- The services cannot be combined with the Driver's Card rate plan.

World Net Extra Ticket 100 MB

This roaming option contains 100 MB for data traffic within roaming tariff zone 2 (download and upload).

- SMS order code: VNET100

World Net Extra Ticket 500 MB

This roaming option contains 500 MB data traffic quota (download and upload) available in certain countries in roaming tariff zone 2 listed on Yettel's website (www.yettel.hu/roaming).

- SMS order code: VNET500+

8.3.6.5 *World Net 250 MB (daily ticket)*

If this supplementary service is successfully ordered, the Subscriber will receive a 250 MB traffic quota available for roaming data traffic (download and upload) within roaming tariff zone no. 2, to be used within one calendar day.

The daily fee for the service is HUF 2,371.42 net.

Beyond the payment of the daily fee, during the period of availability the Subscriber will not be required to pay a data traffic fee up to the daily quota within roaming tariff zone no. 2.

The daily fee will be payable on a per-calendar day basis; a calendar day will be the period starting at 00:00 CET and ending at 23:59 CET. The daily fee will be charged for every calendar day on which the Subscriber uses data traffic within roaming tariff zone no. 2.

After the service has been successfully ordered, the daily fee will be charged automatically when roaming traffic (initiated data traffic) is generated for the first time. The Service can be ordered via the Business Call Centre.

1. When the Subscriber starts using the World Net 250 MB (daily ticket), i.e. at the time the Subscriber generates roaming data traffic for the first time in roaming tariff zone 2 after the successful order, they will receive an SMS informing them that the daily fee of the service has been charged.
2. When reaching 80% of the daily data traffic quota, the Subscriber will receive an SMS informing them that 80% of the daily quota has been used up.
3. When 100% of the daily data traffic quota is reached, the Operator will interrupt the ongoing data traffic and send an SMS informing the Subscriber that the daily quota has been used up. The Subscriber will be also informed that, until the expiry of the period of availability, data traffic will only be possible within roaming tariff zone 2 if the Subscriber makes a separate statement as follows:
 - a. orders a supplementary service providing another data roaming discount valid in roaming tariff zone 2 (e.g. World Net 1 GB (3-day) or World Net 3 GB (7-day)), in which case the World Net 250 MB (daily ticket) service will automatically be cancelled, or
 - b. cancels the service, and thus the traffic will be charged based on the "Regulated European roaming tariff schedule" within roaming tariff zone 2
4. If the Subscriber does not request the availability of the service in accordance with the above then, after the daily quota has been reached, they will not be able to use the data roaming service on the given calendar day.
5. The service will remain active without a warning under the subscription until the service is cancelled. Therefore, from the next calendar day, if the Subscriber generates new data traffic within roaming tariff zone 2, they will be deemed to be using the World Net 250 MB (daily ticket) service again, i.e. another daily fee will be charged and the measurement of the daily quota will restart.

CONDITIONS OF USE:

- If the Subscriber does not use up the daily traffic quota, the remaining part may not be carried over to the next day.
- The daily quota included in the daily fee is available for use at any time during the given calendar day.
- The invoicing unit of the World Net 250 MB (daily ticket) is 1 kB for data traffic with regard to all tariff packages within roaming tariff zone 2.
- If the service is not ordered at the time of the conclusion of the Subscriber Contract, the service will be activated within 3 working days after the order at the latest.
- If the service is ordered at the same time the Subscription Contract is made, the service will be activated when the call number is activated.
- The Service is only available for data traffic.
- At the moment the daily quota is used up or the period of availability expires, the ongoing data traffic is interrupted by the Operator.
- To access the data component of the daily quota, data roaming must be enabled on the phone.

RESTRICTIONS ON USE:

- The service is not available with the World Net 1 GB (3-day) and World Net 3 GB (7-day) services providing a roaming data traffic discount within roaming tariff zone 2, or with previous World Net tickets (World Net Daily Ticket 50 MB, World Net Weekly Ticket 100 MB, World Net Weekly Ticket Plus 500 MB). If the Subscriber already has a World Net 250 MB (daily ticket) service, the World Net 250 MB (daily ticket) service will automatically be cancelled upon activating the World Net 1 GB (3-day) or World Net 3 GB (7-day) service.
- With regard to combined use of the Service and the Netroaming monitoring service, the latter only monitors a data service subject to a traffic fee (disregarding the fee for the World Net 250 MB (daily ticket) service).
- The service cannot be combined with the following tariff packages:
 - Autóskártya (Driver's Card).

8.3.6.6 World Net 1 GB (3-day)

If this supplementary service is successfully ordered, the Subscriber will receive a 1 GB traffic quota available for roaming data traffic (download and upload) within roaming tariff zone no. 2 (weekly quota), which the Subscriber may use within 3 calendar days (period of availability).

The one-time fee for the service is HUF 3,800 net.

The Subscriber will not be required to pay a traffic fee in the case of roaming data traffic within the period of availability and within roaming tariff zone no. 2, beyond the payment of the one-time fee, up to the 3-day quota.

The service will be automatically cancelled when the period of availability expires.

A calendar day will start at 00:00 CET and end at 23:59 CET.

The Service can be ordered via the Business Call Centre.

1. If the service is ordered successfully, the period of availability of the World Net 1 GB (3-day) ticket will start, and at the same time the Subscriber will receive an SMS informing them about the activation of the service and about charging the one-time fee.
2. When reaching 80% of the 3-day data traffic quota, the Subscriber will receive an SMS informing them that 80% of the traffic quota has been used up.
3. When 100% of the 3-day data traffic quota is reached, the Operator will interrupt the data roaming and notify the Subscriber of this via SMS. The Subscriber will be also informed in SMS that, until the expiry of the period of availability, data traffic will only be possible within roaming tariff zone 2 if the Subscriber makes a separate statement as follows:
 - a. orders a supplementary service providing another data roaming discount valid in roaming tariff zone 2 (e.g. World Net 3 GB (7-day) or World Net 250 MB (daily ticket)) (in case the daily ticket is ordered, the World Net 1 GB (3-day) service will automatically be cancelled), or
 - b. cancels the service, and thus the traffic will be charged based on the "Regulated European roaming tariff schedule" within roaming tariff zone 2.
4. If the Subscriber does not request the availability of the service in accordance with the above then, after the 3-day quota has been reached, they will not be able to use the data roaming service within the given validity period.

CONDITIONS OF USE:

- If the Subscriber does not use up the 3-day quota, the remaining part will be lost.
- The 3-day quota included in the one-time fee of the service may be used at any time of day during the period of availability for data traffic within roaming tariff zone 2.
- The invoicing increment of the World Net 1 GB (3-day) ticket is 1 kB for all tariff packages and all data traffic (download and upload) generated in a network within roaming tariff zone 2.
- If the service is not ordered at the time of the conclusion of the Subscriber Contract, the service will be activated within 3 working days after the order at the latest. By exception, the Subscriber may request a longer period before activation when ordering the service through Yettel's Call Centre.
- If the service is ordered at the same time the Subscription Contract is made, the service will be activated when the call number is activated.
- An SMS will be sent when the service has been successfully activated.
- Data roaming must be enabled on the phone for the service.

RESTRICTIONS ON USE:

- The service is not available with the World Net 250 MB (daily ticket) service, or with previous World Net tickets (World Net Daily Ticket 50 MB, World Net Weekly Ticket 100 MB, World Net Weekly Ticket Plus 500 MB). If the Subscriber already has a World Net 1 GB (3-day) service, the World Net 1 GB (3-day) service will automatically be cancelled upon activating the World Net 250 MB (daily ticket) service.

- With regard to combined use of the Service and the Netroaming monitoring service, the latter only monitors a data service subject to a traffic fee (disregarding the fee for the World Net 1 GB (3-day) service).
- The service cannot be combined with the following tariff packages:
 - Autóskártya (Driver's Card).

8.3.6.7 World Net 3 GB (7-day)

If this supplementary service is successfully ordered, the Subscriber will receive a 3 GB traffic quota available for roaming data traffic (download and upload) within roaming tariff zone no. 2 (weekly quota), which the Subscriber may use within 7 calendar days (period of availability).

The one-time fee for the service is HUF 9,514.28 net.

In the case of roaming data traffic within the period of availability and within roaming tariff zone no. 2, beyond the payment of the one-time fee, up to the weekly quota, the Subscriber will not be required to pay a traffic fee.

The service will be automatically cancelled when the period of availability expires.

A calendar day will start at 00:00 CET and end at 23:59 CET.

The Service can be ordered via the Business Call Centre.

1. If the service is ordered successfully, the period of availability of the World Net 3 GB (7-day) ticket will start, and at the same time the Subscriber will receive an SMS informing them about the activation of the service and about charging the one-time fee.
2. When reaching 80% of the weekly data traffic quota, the Subscriber will receive an SMS informing them that 80% of the traffic quota has been used up.
3. When 100% of the weekly data traffic quota is reached, the Operator will interrupt the data roaming and notify the Subscriber of this via SMS. The Subscriber will be also informed in SMS that, until the expiry of the period of availability, data traffic will only be possible within roaming tariff zone 2 if the Subscriber makes a separate statement as follows:
 - a. orders a supplementary service providing another data roaming discount valid in roaming tariff zone 2 (e.g. World Net 1 GB (3-day) or World Net 250 MB (daily ticket)) (in case the daily ticket is ordered, the World Net 3 GB (7-day) service will automatically be cancelled), or
 - b. cancels the service, and thus the traffic will be charged based on the "Regulated European roaming tariff schedule" within roaming tariff zone 2.
4. If the Subscriber does not request the availability of the service in accordance with the above then, after the weekly quota has been reached, they will not be able to use the data roaming service within the given validity period.

CONDITIONS OF USE:

- If the Subscriber does not use up the weekly quota, the remaining part will be lost.
- The weekly quota included in the one-time fee of the service may be used at any time of day during the period of availability for data traffic within roaming tariff zone 2.
- The invoicing increment of the World Net 3 GB (7-day) ticket is 1 kB for all tariff packages and all data traffic (download and upload) generated in a network within roaming tariff zone 2.
- If the service is not ordered at the time of the conclusion of the Subscriber Contract, the service will be activated within 3 working days after the order at the latest. By exception, the Subscriber may request a longer period before activation when ordering the service through Yettel's Call Centre.
- If the service is ordered at the same time the Subscription Contract is made, the service will be activated when the call number is activated.
- An SMS will be sent when the service has been successfully activated.
- Data roaming must be enabled on the phone for the service.

RESTRICTIONS ON USE:

- The service is not available with the World Net 250 MB (daily ticket) service, or with previous World Net tickets (World Net Daily Ticket 50 MB, World Net Weekly Ticket

100 MB, World Net Weekly Ticket Plus 500 MB). If the Subscriber already has a World Net 3 GB (7-day) service, the World Net 3 GB (7-day) service will automatically be cancelled upon activating the World Net 250 MB (daily ticket) service.

- With regard to combined use of the Service and the Netroaming monitoring service, the latter only monitors a data service subject to a traffic fee (disregarding the fee for the World Net 3 GB (7-day) service).
- The service cannot be combined with the following tariff packages:
 - Autóskártya (Driver's Card).

8.3.7. Netroaming monitoring

Pursuant to Regulation (EU) 2022/612 of the European Parliament and of the Council, the Operator automatically provides the opportunity to the Subscriber - unless instructed otherwise by the Subscriber - to control the roaming data traffic through a data traffic fee limit in the case of data roaming.

Yettel will allow the use of the service for all Business Subscriber numbers, but will disable the availability of these numbers upon request by the Business Subscriber, up to 72 hours. The default limits are available with the following amounts:

- Limit 1: Upon reaching the traffic fee of HUF 20,490.75 gross for data roaming usage, data roaming traffic is disconnected, unless otherwise specified by the Subscriber.
- Limit 2: If the Subscriber requests data traffic from the Operator after reaching Limit 1, upon reaching the traffic fee of HUF 40,981.50 gross for data roaming usage, data roaming traffic is disconnected, unless otherwise specified by the Subscriber.

If the Limit 1 Netroaming monitoring service is activated or has previously been activated for the Subscriber (and is not cancelled or has not been cancelled by the Subscriber), the Operator also automatically activates the Limit 2 Netroaming Monitor service for the Subscriber.

The Subscriber may cancel the automatically set Limit 1 or Limit 2 services set out above free of charge, at their discretion. If the Subscriber cancels the service, the Netroaming monitoring service ceases to be active in their subscription, they will not receive information on data traffic, but may order it again at any time free of charge.

For the Limit 1 and Limit 2 services, the calculation of the traffic fee of data roaming by the Subscriber restarts on the first day of every month, and is not linked to the invoicing cycle of the given Subscriber. The actual amount of the limit applied to the service may vary according to the geographical location of the data roaming traffic (the given roaming tariff zone), the data traffic fee and the invoicing increment applicable in the given roaming tariff zone, but in every case it will remain below the above HUF-denominated amounts. In the following the term "limit" will also mean the actual amount of the limit. Using the service, the Subscriber may only generate data roaming traffic that is subject to traffic fee until the limit is reached unless the Subscriber separately permits the further use of data roaming traffic; otherwise the Operator will suspend the data roaming traffic that is subject to traffic fee as soon as the limit is reached (i.e. once the lower limit is reached, data roaming traffic is interrupted, then, with the permission of the Subscriber, data roaming traffic can continue until the higher limit is reached, then once the higher limit is reached, it is interrupted again and further traffic is possible with a new permission by the Subscriber).

The Subscriber can provide the approval for continued use even after the service is interrupted.

1. Upon reaching 80% and 100% of the above limits, the Subscriber receives an SMS informing them about having used up 80% or 100%, respectively, of the traffic quota for the limit. Upon the Subscriber's reaching of the various limits, the Operator suspends the Subscriber's data roaming traffic, which becomes available to the Subscriber again within the calendar month affected by the

blocking if the Subscriber specifically makes a statement to this effect as follows.

- The Subscriber requests the continuation of data roaming by sending a response SMS message with the same content as the Operator's notification or via the Call Centre.
- In such cases, the Subscriber may use unlimited data roaming during the given calendar month until Limit 2 is reached, or beyond if the Subscriber has requested additional data roaming after Limit 2 is reached, but from the beginning of the next calendar month, the Subscriber will continue to use data roaming within the limits previously ordered.
- The Subscriber cancels the service in full in a reply SMS message or via the channels listed below (if the Subscriber chooses this solution, in the former case the Netroaming monitoring service ceases to be active in their subscription for all limits, but it can be ordered again at any time free of charge).

2. If the Subscriber does not request further use of the data roaming as above, once the given limit has been reached, the data roaming service that is subject to a traffic fee will not be available until the first day of the next calendar month. From the first day of the next calendar month, the data roaming service will once again be available.

The Operator will provide cancellation or limit amendment for the Netroaming monitoring service within 1 business day.

Ordering/cancelling the service: The service and the various limits may be cancelled or reordered via the Operator's Call Centre, Points of Sale, the Yettel Account online system or by SMS.

The Service is considered as ordered once the Subscriber has received SMS notification of activation.

❖ **CONDITIONS OF USE:**

The Netroaming monitoring service may only be used with a Subscription allowing data roaming traffic, under which the service is automatically activated.

❖ **MONTHLY FEE FOR THE SERVICE:**

The service carries no monthly fee.

8.3.8. Information about the exact roaming fees and the liability of the Operator

The Operator will provide information via its Call Centre about the fees of roaming calls initiated and received abroad and the principles of charging tariffs used by the foreign operators if they differ from the principles of the Operator.

The Operator will be responsible for invoicing in accordance with the provided information, for including these fees in the invoice correctly and for handling any complaints.

The roaming fees will be shown in the invoice according to Hungarian time.

In the case of roaming services used by Subscribers, the invoice will include calls initiated and received abroad that are processed by the next invoice closing (date). If the foreign roaming partner sends the Operator the data of calls made in the previous period only after the invoice closing (date), these items will only appear on an invoice issued for a later period.

8.3.9. Information on the possibility to use alternative roaming providers

As of 1 July 2014, Yettel provides its roaming subscribers for whom the subscription service has not been limited, temporarily ceased or suspended the possibility to use regulated voice transmission, data transmission and SMS services offered as a bundle by alternative

roaming providers contracted by Yettel within the European Union. The Subscriber may use the services offered by the alternative roaming providers using their existing subscription and SIM card or eSIM, without the need to change or replace them, following the conclusion of a contract with the alternative roaming operator, under such a contract and according to the further steps and conditions specified therein. Yettel will specify no additional requirements in connection with the switching. Yettel will charge no fee to the subscriber for switching between Yettel and the alternative roaming provider. Switching is required for using the service of the alternative roaming provider; it is implemented within 1 business day and may be initiated at any time. If the Subscriber ports their call number to another domestic operator from Yettel, the new domestic operator will have no obligation to support the roaming services provided by the alternative roaming provider that entered into a contract with the Subscriber.

9. OTHER FEES

9.1. Fees applicable to calling the Call Centre and the Yettel Infoline

	Fee
Calling the Call Centre (1220) from the Operator's network	Free of charge.
Calling the Call Centre (1220) from another network	It may be called at the rate charged by the given operator for calls to Yettel Hungary Ltd.'s network.
Calling the Yettel Infoline (+36 20 200 0000) from the Operator's network	The same as the rates of regular-rate calls to the network of Yettel Hungary Ltd. as listed for the Subscriber's rate plan in the Tariff Schedule.
Calling the Yettel Infoline (+36 20 200 0000) from another domestic network	It may be called at the rate charged by the given operator for calls to Yettel Hungary Ltd.'s network.
Calling the Yettel Infoline (+36 20 920 0200) from abroad	It may be called at the rate charged by the given foreign operator for calls to its network.
Business Customer Service (1776 and 1779)	Toll-free number as specified in the ISC.

9.2. Call initiated by the voice mail system

The costs of a call initiated by the voice mail system are equal to the costs of calling particular number and the costs of calling the voice mail.

9.3. Other fees

	Price incl. VAT
Change of SIM card or eSIM / SIM card or eSIM / occasion	HUF 3,825
Replacement of SIM card or eSIM / SIM card or eSIM / occasion	HUF 5,100
Switching from physical SIM card to eSIM	free of charge
Assignment/subscriber call number/event*	HUF 4,790
Suspension at the request of the Subscriber / call number / event	HUF 2,125
Monthly fee during suspension / call number / month (the first two months are free of charge)	In accordance with the conditions of use of the given rate plan as set out in the ISC; or, in its absence: HUF 1,145
Monthly fee during the period of restriction /subscriber call number	
Fee of cancelling access restriction (outgoing call barring) / call number / event	HUF 7,250
Reactivation when the service is suspended – on the Subscriber's request	free of charge
Fee for reactivation within 180 days from the termination date of the Subscription Contract / call number / event	HUF 12,300
Administration fee of a letter of demand/letter	HUF 205
One-off fee of deferred payment of invoice	free of charge
Device unlocking **/Device/occasion	free of charge
In any other case not covered by free unlocking**, the fee of lifting the network lock of the device /device/occasion	HUF 7,650

* Subscriptions assigned will be converted by the Operator to a Prepaid rate plan and supplementary service that is available for sale and as requested by the Subscriber.

** Lifting the network lock is free of charge at the Subscriber's request once the term of the fixed-term subscription contract has expired, for the Handset purchased together with the given Subscription Contract. In any other case, Yettel will be entitled to charge the fee for lifting the network lock.

- Business Subscribers can get detailed information about sales promotions, rate plans, mobile phones and accessories, the prices of services and mobile phones, foreign operators, roaming partners, the Operator's Bonus Program and other services through the customer service contact points indicated in the ISC or by calling the Yettel Infoline.
- When a human Yettel Infoline operator is connected, the Subscriber will be eligible for the discounts of the rate plan applicable to domestic voice calls.

10. SPECIAL AND OTHER SERVICES*10.1. Fees of calls to customer service and inquiry telephone numbers available by dialling short numbers*

Short number	call fee
116000	free of charge
116111	free of charge
116123	free of charge
1200	free of charge
1201	free of charge
1202	free of charge
1203	free of charge
1204	within Yettel's network
1210	within Yettel's network
1211	within Yettel's network
1213	free of charge
1214	within Yettel's network
1215	domestic landline
1216	within Yettel's network
1218**	free of charge
1219	free of charge
1221	within Yettel's network
1222	free of charge
1223	free of charge
1224	free of charge
1225	within Yettel's network
1230	free of charge
1231	free of charge
1232	free of charge
1233	domestic landline
1234	free of charge
1236	within Yettel's network
1240	within Yettel's network
1241*	within Yettel's network
1242	within Yettel's network
1245	within Yettel's network
1246	within Yettel's network
1248	free of charge
1250	within Yettel's network
1251	free of charge
1252	free of charge
1255	within Yettel's network
1256	free of charge
1258	within Yettel's network
1260	within Yettel's network
1266	within Yettel's network
1267	free of charge
1270	free of charge
1271	within Yettel's network
1272	within Yettel's network
1275	within Yettel's network
1276	within Yettel's network
1277	within Yettel's network
1280	within Yettel's network
1282*	free of charge
1288	free of charge
1290	free of charge

Short number	call fee
1298	within Yettel's network
13700	free of charge
13737	free of charge
13770	free of charge
13777	free of charge
1400	free of charge
1401	free of charge
1402	free of charge
1403	free of charge
1404	free of charge
1405	free of charge
1410	free of charge
1411	free of charge
1412	free of charge
1413	free of charge
1414	free of charge
1415	free of charge
1417	free of charge
1418	free of charge
1420	free of charge
1421	free of charge
1422	free of charge
1423	free of charge
1424	free of charge
1428	free of charge
1429	free of charge
1430	free of charge
1432*	free of charge
1433	free of charge
1434	free of charge
1435	free of charge
1440	free of charge
1442	free of charge
1443-1445	free of charge
1446	free of charge
1447	free of charge
1448	free of charge
1449	free of charge
14505	free of charge
14541	free of charge
14555	free of charge
14567	free of charge
173	free of charge
1744	free of charge
1748	free of charge
1750	free of charge
1776	free of charge
1778	Can only be called from Yettel's network. It can be called free of charge
1779	free of charge
188	domestic landline
185	domestic landline
189	domestic landline
1818	free of charge
1820	free of charge
1824	within Yettel's network

* information about the exact starting date of the short number is available to the Subscriber on the Operator's website.

** the short number is available as of 26 June 2020.

Public water information and support services provided to the Baranya County Police:

Short number	Rates
1817	free of charge

"NAV infovonal" ("NTCA Info Line") Public information and support service:

Short number	Rates
1819*	free of charge

* information about the exact starting date of the short number is available to the Subscriber on the Operator's website.

10.2. Donation Lines

The Subscriber may only use Donation Lines at the expense of the Universal Balance specified in Section 7 of the GTC, which balance has to have a large enough amount to cover the expenses of such services.

Donation Lines are services which are provided by organisations entitled to do so and are available by dialling the designated short call numbers (135x, 136xx). This service is available by SMS and voice call. The service requires Postpaid Subscribers to have a Credit Limit or if it is used up or cancelled, to have a Universal Balance topped up by the Subscriber. The service fees are established by the organisations entitled to use the Donation Line as follows:

Short number	Rates	
	HUF/SMS	HUF/call
1350*	250.00	250.00
1353*	250.00	250.00
1355*	300.00	300.00
1356*	500.00	500.00
1357*	500.00	500.00
1358*	500.00	500.00
1359*	250.00	250.00
13600	500.00	500.00
13616	500.00	500.00
13620	500.00	500.00
13630	250.00	250.00
13611	250.00	250.00
13655	500.00	500.00
13666	500.00	500.00
13680	500.00	500.00

* With a view to the state of danger declared due to the pandemic under Government Decree No. 478/2020. (XI.3.), the donation lines marked with an * are all available to call.

The Subscriber is entitled to block access to the Donation Lines free of charge, similarly to blocking access to the Premium-Rate Service.

❖ CONDITIONS OF USE:

The service is available to all Business Subscribers as long as they meet the requirements listed below and have a mobile phone with the appropriate functions.

Donation Lines may be used only by a Subscriber

- who is not in delay with the performance of the obligations included in the Subscription Contract,
- who has a positive Credit Limit or a Universal Balance sufficient to cover the costs of using the Donation Lines,
- who did not block access to Donation Lines in their subscription.

❖ RESTRICTIONS ON USE:

- If the Subscriber blocked access to Donation Lines following the necessary customer identification, they will not be able to use such lines.
- The service will not be available to the Subscriber if the Subscriber is not eligible for the monthly Credit Limit provided by the Operator or has not created a Universal Balance by top-up, or has surrendered their right to use it.
- Donation Lines may not be accessed from abroad.

The top-up card discounts and other call and SMS discounts provided by the Operator do not apply to Donation Lines.

❖ INVOICING THE SERVICE:

The traffic data generated by this service are processed differently from the usual procedure.

If upon invoice closing the credit available on the Universal Balance of the Subscriber is lower than the Credit Limit provided by the Operator, the amount used from the Credit Limit will be charged in one sum on the Subscriber's monthly invoice then the Universal Balance will be credited with an amount equal to the amount used from the Credit Limit by the Operator.

10.3. UN humanitarian prefix (+888)

The international prefix +888 has been assigned to UN Office for the Coordination of Humanitarian Affairs (OCHA) to support humanitarian actions to ensure the replenishment of food needs.

The prefix allows to contact UN humanitarian relief organizations in order to help coordinate relief operations on disaster-stricken areas and/or on areas blocked from the outside world due to telecommunications failure, until the telecommunications connection is restored.

As of 1 January, 2013 Yettel provides the international prefix +888 to initiate a call in the following format: +888 xxx xxx xxxxx.

Fee of calls made to numbers included in the number range defined by OCHA, assigned to the prefix +888, is HUF 0.

For information about current call numbers assigned to the prefix and about their availability please visit <http://wgetcollaboration.humanitarianinfo.org/888/default.aspx>.

10.4. Pricing of calls to business networks (zone +36 38)

The fee for calls to the **+36 38 xxx xxxx** number field corresponds to the effective fee for calls to the domestic landline network in the given rate plan. The number field **+36 38 88x xxxx** number field is exempted; it can be called for a fee corresponding to that of calls to other domestic mobile networks.